WARNING

FOR YOUR SAFETY - This product must be installed and serviced by a professional pool/spa service technician. The procedures in this manual must be followed exactly. Failure to follow warning notices and instructions may result in property damage, serious injury, or death.
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EQUIPMENT INFORMATION RECORD

DATE OF INSTALLATION ____________________________

INSTALLER INFORMATION

INITIAL PRESSURE GAUGE READING (WITH CLEAN FILTER) ____________________________

PUMP MODEL ____________________________ HORSEPOWER ____________________________

FILTER MODEL ____________________________ SERIAL NUMBER ____________________________

CONTROL PANEL MODEL ____________________________ SERIAL NUMBER ____________________________

NOTES: ______________________________________________________________________

_____________________________________________________________________________

_____________________________________________________________________________
Section 1. Important Safety Instructions

READ AND FOLLOW ALL INSTRUCTIONS
Lire la notice technique.

All electrical work must be performed by a licensed electrician and conform to all national, state, and local codes. When installing and using this electrical equipment, basic safety precautions should always be followed, including the following:

⚠️ DANGER
To reduce the risk of injury, do not remove the suction fittings of your spa or hot tub. Never operate a spa or hot tub if the suction fittings are broken or missing. Never replace a suction fitting with one rated less than the flow rate marked on the equipment assembly.

⚠️ WARNING
Prolonged immersion in hot water may induce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 98.6°F. The symptoms of hyperthermia include dizziness, fainting, drowsiness, lethargy, and an increase in the internal temperature of the body. The effects of hyperthermia include: 1) unawareness of impending danger; 2) failure to perceive heat; 3) failure to recognize the need to exit spa; 4) physical inability to exit spa; 5) fetal damage in pregnant women; 6) unconsciousness resulting in a danger of drowning.

⚠️ WARNING
To Reduce the Risk of Injury -

a) The water in a spa should never exceed 104°F (40°C). Water temperatures between 100°F (38°C) and 104°F (40°C) are considered safe for a healthy adult. Lower water temperatures are recommended for young children and when spa use exceeds 10 minutes.

b) Since excessive water temperatures have a high potential for causing fetal damage during the early months of pregnancy, pregnant or possibly pregnant women should limit spa water temperatures to 100°F (38°C).

c) Before entering a spa or hot tub, the user should measure the water temperature with an accurate thermometer since the tolerance of water temperature-regulating devices varies.

d) The use of alcohol, drugs, or medication before or during spa or hot tub use may lead to unconsciousness with the possibility of drowning.

e) Obese persons and persons with a history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a spa.

f) Persons using medication should consult a physician before using a spa or hot tub since some medication may induce drowsiness while other medication may affect heart rate, blood pressure, and circulation.

⚠️ WARNING
Risk of electric shock - Install the power center at least five (5) feet (152.4cm) from the inside wall of the pool and/or hot tub using non-metallic plumbing. Canadian installations must be at least three (3) meters (10 feet) from the water. Children should not use spas or hot tubs without adult supervision. Do not use spas or hot tubs unless all suction guards are installed to prevent body and hair entrapment. People using medications and/or having an adverse medical history should consult a physician before using a spa or hot tub.

⚠️ AVERTISSEMENT
Danger d'électrocution - Les installations Canadiennes doivent se trouver à au moins trois (3) mètres de l’eau. Ne pas laisser les enfants utiliser une cuve de relaxation sans surveillance. Pour éviter que les cheveux ou une partie du corps puissent être aspirés, ne pas utiliser une cuve de relaxation si les grilles de prise d’aspiration ne sont pas toutes en place. Les personnes qui prennent des médicaments ou ont des problèmes de santé devraient consulter un médecin avant d’utiliser une cuve de relaxation.
**CAUTION**

A ground-fault circuit-interrupter must be provided if this device is used to control underwater lighting fixtures. The conductors on the load side of the ground-fault circuit-interrupter shall not occupy conduit, boxes, or enclosures containing other conductors unless the additional conductors are also protected by a ground-fault circuit-interrupter. Refer to local codes for complete details.

**CAUTION**

A terminal bar marked "GROUND" is provided within the power center. To reduce the risk of electrical shock, connect this terminal bar to the grounding terminal of your electric service or supply panel with a continuous copper conductor having green insulation and one that is equivalent in size to the circuit conductors supplying this equipment, but no smaller than no. 12 AWG (3.3mm). In addition, a second wire connector should be bonded with a no. 8 AWG (4.115mm) copper wire to any metal ladders, water pipes, or other metal within five (5) feet (1.52m) of the tub.

**WARNING**

To avoid injury ensure that you use this control system to control only packaged pool/spa heaters which have built-in operating and high limit controls to limit water temperature for pool/spa applications. This device should not be relied upon as a safety limit control.

**WARNING**

People with infectious diseases should not use a spa or hot tub. To avoid injury, exercise care when entering or exiting the spa or hot tub. Do not use drugs or alcohol before or during the use of a spa or hot tub to avoid unconsciousness and possible drowning.

Pregnant or possibly pregnant women should consult a physician before using a spa or hot tub. Water temperature in excess of 100°F/38°C may be injurious to your health. Before entering a spa or hot tub measure the water temperature with an accurate thermometer. Do not use a spa or hot tub immediately following strenuous exercise. Prolonged immersion in a spa or hot tub may be injurious to your health. Do not permit any electric appliance (such as a light, telephone, radio, or television) within 5 feet (1.5 m) of a spa or hot tub.

The use of alcohol, drugs or medication can greatly increase the risk of fatal hyperthermia in hot tubs and spas. Water temperature in excess of 100°F/38°C may be hazardous to your health.

**WARNING**

To avoid injury ensure that you use this control system to control only packaged pool/spa heaters which have built-in operating and high limit controls to limit water temperature for pool/spa applications. This device should not be relied upon as a safety limit control.

**CAUTION**

A terminal bar marked "GROUND" is provided within the power center. To reduce the risk of electrical shock, connect this terminal bar to the grounding terminal of your electric service or supply panel with a continuous copper conductor having green insulation and one that is equivalent in size to the circuit conductors supplying this equipment, but no smaller than no. 12 AWG (3.3mm). In addition, a second wire connector should be bonded with a no. 8 AWG (4.115mm) copper wire to any metal ladders, water pipes, or other metal within five (5) feet (1.52m) of the tub.

**CAUTION**

A ground-fault circuit-interrupter must be provided if this device is used to control underwater lighting fixtures. The conductors on the load side of the ground-fault circuit-interrupter shall not occupy conduit, boxes, or enclosures containing other conductors unless the additional conductors are also protected by a ground-fault circuit-interrupter. Refer to local codes for complete details.

Attention installer: Install to provide drainage of compartment for electrical components.
Section 2. System Overview

2.1 Package Contents

Package contents will depend on which AquaLink RS System you are installing. All Jandy AquaLink RS Systems come complete with the appropriate number of 3HP relays needed.

<table>
<thead>
<tr>
<th>Control System Sub-Assemblies</th>
<th>All Button Control Panel, Power Center PCB, Two (2) Temp Sensors, Additional Relays, Two (2) JVAs (Pool/Spa Combo Systems)</th>
<th>OneTouch Control Panel, Power Center PCB, Two (2) Temp Sensors, Additional Relays, Two (2) JVAs (Pool/Spa Combo Systems)</th>
<th>Wireless OneTouch Control Panel, Outdoor Transceiver J-box, Power Center PCB, Two (2) Temp Sensors, Additional Relays, Two (2) JVAs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power Centers</td>
<td>Standard Power Center (with mounting brackets)</td>
<td>Sub-Panel Power Center (with mounting brackets)</td>
<td>PureLink Power Center (with mounting brackets)</td>
</tr>
</tbody>
</table>
2.2 System Component Specifications and Dimensions

Table 1

Specifications (USA and Canada)

<table>
<thead>
<tr>
<th>Specifications (USA and Canada)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Power Supply</strong></td>
<td>120 VAC; 60 Hz; 3 A</td>
</tr>
<tr>
<td><strong>Contact Rating</strong></td>
<td>High voltage - 25 A; 3HP @ 240 VAC</td>
</tr>
<tr>
<td></td>
<td>1½ HP @ 120 VAC</td>
</tr>
<tr>
<td></td>
<td>1500 Watts Incandescent</td>
</tr>
<tr>
<td><strong>Service Switch</strong></td>
<td>All Circuits (located at Power Center in Service Mode)</td>
</tr>
</tbody>
</table>

Specifications (European)

<table>
<thead>
<tr>
<th>Specifications (European)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Power Supply</strong></td>
<td>230-240 VAC; 50/60 Hz; 3 A</td>
</tr>
<tr>
<td><strong>Contact Rating</strong></td>
<td>High voltage - 25 A; 3HP @ 240 VAC</td>
</tr>
<tr>
<td><strong>Service Switch</strong></td>
<td>All Circuits (located at Power Center in Service Mode)</td>
</tr>
</tbody>
</table>

Dimensions

- **All Button Control Panel**: 8" x 5" x 1¼"
- **OneTouch Control Panel**: 4½" x 5" x 1¼"
- **Wireless Control Panel**: 5½" x 5" x 1½"
- **Standard Power Center**: 13¾" x 5" x 14½"
- **Sub-Panel Power Center**: 20" x 5" x 14½"
2.3 Basic Plumbing

2.3.1 Plumbing for Pool and Spa Combination

The following plumbing diagrams illustrate simplified versions of standard plumbing setups for a pool and spa that share the same filter pump, filter, and heater. The intake and return JVA’s turn simultaneously so when the Spa button is pressed on the AquaLink RS Control Panel, water circulation switches between pool and spa (consult the Jandy Valve Actuator Installation and Operation Manual to ensure that the JVA’s are synchronized and rotate properly). Please consult the Jandy Valve Plumbing Manual for further examples.

For Pool Only/Spa Only or Dual Equipment plumbing, please refer to the Jandy Valve Plumbing Manual for further examples.

NOTE When the filter system is shared (a Pool/Spa Combo), the spa water must be able to overflow back to the pool.
2.3.2 Booster Pump Pool Cleaner Plumbing

2.3.3 Non-Booster Pump Pool Cleaner Plumbing
Section 3. Installation

3.1 Power Center Mounting

1. The Power Center should be located at or near the equipment pad. Locate the Power Center at least five (5) feet or more away from pool/spa and five (5) feet off the ground. All national, state, and local codes are applicable.

   NOTE For Canadian installations, the Power Center must be at least three (3) meters (9.8 feet) away from the pool/spa and 1.5 meters (5 feet) above the ground.

2. Use the mounting brackets and instructions provided with the Standard Power Center and/or Sub-Panel Power Center.

3. Sub-Panel Power Centers have special code requirements. Be sure to follow all applicable local and state codes to insure safe installation.

   NOTE The Power Center is not to be considered as suitable for use as Service Equipment. Therefore, it is required to have the appropriate means of disconnection, circuit isolation, and/or branch circuit protection installed upstream of the Power Center.

3.2 High Voltage Wiring

3.2.1 System Power

**WARNING**

Potentially high voltages in the AquaLink RS Power Center can create dangerous electrical hazards, possibly causing death, serious injury or property damage. Turn off power at the main circuit of the AquaLink RS Power Center to disconnect the Power Center from the system. To properly and safely wire the system, be sure to carefully follow the applicable requirements of the National Electrical Code (NEC), NFPA 70 or the Canadian Electrical Code (CEC), CSA C22.1. All applicable local installation codes must also be adhered to.

Depending on the amount of equipment being controlled, run ½" or ¾" conduit from the power supply panel to the bottom of the Power Center. If you are using the Sub-Panel Power Center, wire power to the appropriate breakers. Pull in appropriate wire for equipment. Each piece of equipment requires its own high voltage relay. Connect 120 volts to the Power Center terminals. Connect equipment ground(s). See Figures 1 and 2.
3.2.2 3HP (Standard) Relays

For each piece of 240 volt equipment to be controlled, connect line power to the two (2) line terminals and connect equipment power to the two (2) load terminals on the same relay.

For each piece of 120 volt equipment, connect power to a line terminal and connect equipment to a load terminal on the same relay.

NOTE The following are the contact ratings for 3HP (Standard) Relay. DO NOT exceed any ratings. 3 HP @ 240 VAC; 1½ HP @ 120 VAC; 25 Amps; 1500 Watts.

3.2.3 Bonding the Power Center

Install a bonding lug to the Power Center enclosure. Connect the bond lug, using a #8 solid copper core wire, to an approved earth ground (an approved ground stake, grid, or conducting metal water pipe buried to a sufficient depth). See Figure 3.

![Standard Power Center - Bonding Diagram](image-url)
3.2.4 Underwater Lighting GFCI Wiring

**CAUTION**
A Ground Fault Circuit Interrupter (GFCI) must be provided in high voltage pool/spa lights. Do not use a GFCI circuit breaker. The conductors on the load side of the GFCI circuit shall not occupy conduit, boxes, or enclosures containing other conductors unless the other conductors are also on the load side of a GFCI. Refer to local codes for complete details.

1. For a Standard Power Center, install a GFCI receptacle next to the breaker panel. For a Sub-Panel Power Center install a GFCI receptacle in the Power Center (use the knockout provided on the right side of the Sub-Panel Power Center). See Figure 4.

2. Connect neutral and hot wire (from circuit breaker) to the LINE side of the GFCI.

3. Connect neutral (white wire) and the hot (black wire) from the light to the LOAD side of the GFCI.

4. Connect ground from the light to the grounding bar inside the Power Center.

3.2.5 Jandy Pool and Spa Lights Wiring

The Jandy Pool and Spa Lights can be wired into the Jandy AquaLink RS control system to ensure simplified operation of the lights, as well as a means to synchronize the color change function. Connect the lights to one of the auxiliary relays in the Power Center.

**NOTE** It is recommended to connect one light per relay so each light can be controlled separately. However, up to four lights can be connected on a single relay. If there are more than four lights installed on one AquaLink RS system, ensure there is more than one auxiliary relay available in the Power Center.

Refer to Figures 5 and 6 to connect the Jandy Pool and Spa Lights to the Power Center.

**NOTE** The Jandy Pool and Spa Lights are available in 120-volt and 12-volt versions. If installing a 12-volt light, a 120-volt/12-volt step-down (AC) transformer must be used. For more information about 12-volt installations, refer to the Jandy Digital, Color Changing, Underwater Pool and Spa Lights Installation and Operation Manual.
Figure 5. 120-Volt Jandy Pool and Spa Light Wiring Diagram

Figure 6. 12-Volt Jandy Pool and Spa Light Wiring Diagram
3.3 Low Voltage Wiring

Minimum wire size should be 22 AWG. If wire run is more than 300 feet, larger wire should be used.

3.3.1 Bezel Connection

Plug the 24 VAC power plug from the transformer into its 3-pin terminal on the back of the Power Center PCB (see Figure 7). Mount the Bezel to the Power Center using the screws provided. Keep battery wires from pinching.

**CAUTION**

DO NOT INSTALL BATTERY until ready to power up system.

3.3.2 Control Panel Cable to Power Center PCB

Make provision for the cable to be run between the indoor Control Panel and the Power Center. **Never run high voltage and low voltage in the same conduit.** Pull cable through the knockout with the Heyco fitting and into the low voltage compartment. Strip back jacket 6". Strip each wire a ¼" and connect to the red, 4-pin connector on the Power Center PCB. A multiplex kit may be required if there are more than two cables running to a red, 4-pin connector. See Figure 8.

*Figure 7. Power Center PCB (back view)*

*Figure 8. Control panel Cable to Power Center PCB*
3.4 Heater Connection

The heater connection section applies to all heaters or heat pumps with thermostatic circuitry of 24 V AC or less (see pages 15 thru 17 for brand specific installation).

**NOTE** If you are connecting a heater with thermostatic circuitry of 120 VAC or greater, do not connect to the green, 10-pin Terminal Bar. Instead connect the heater to a high voltage relay in the Power Center and plug the spare relay into the Electric Heater relay socket on the back of the Power Center PCB.

3.4.1 Jandy Heater Connections

1. Connect two #14 gauge wires, designed for use in hot environments, to the #1 and #2 terminals on the green, 10-pin Terminal Bar.

2. Connect the other ends of the #14 gauge wires from Step 1 to the Fireman’s Switch terminal bar in place of the factory installed wire loop.

3. Do not disconnect high limit or pressure switches.

4. Turn the heater thermostat(s) to maximum setting.

5. Turn the heater switch to the ON position. For dual thermostat heaters turn switch to Spa position.

3.4.2 Guidelines for Sophisticated Diagnostic Communication to Jandy LX Heaters

1. Remove the LX GUI from the heater.

2. Confirm the LX and AquaLink RS software revisions are compatible (see table).

3. Run a 4-conductor cable from the LX GUI red, 4-pin connector to the RS power Center red, 4-pin connector (see Figure 10).

<table>
<thead>
<tr>
<th>LX Software Revision</th>
<th>AquaLink RS Software Revision</th>
</tr>
</thead>
<tbody>
<tr>
<td>C04 to C08</td>
<td>H or HH</td>
</tr>
<tr>
<td>C10, C11 or later</td>
<td>I, JJ, K or later</td>
</tr>
</tbody>
</table>

**NOTE** If connecting more than two (2) items to the RS Power Center red, 4-pin connector, a Multiplex PCB is required.

![Figure 9. Jandy Heater Connection](image)

![Figure 10. Jandy LX Heater Connection to Power Center](image)
3.4.3 Guidelines for Hayward Heaters

1. Remove heater service door.

2. Remove factory-installed wire nut between two (2) red wires labeled "CONNECTION FOR FIELD INSTALLED CONTROL SWITCH" (see Figure 11).

3. Wire nut two (2) heater wires from AquaLink RS P.C. Board to the two (2) red wires of the heater (see Figure 12).

4. Set the thermostat selector switch to ON, HIGH, or SPA, and set the heater thermostat(s) to maximum.

4. Turn the heater toggle switch on, and the heater thermostat(s) to max.

5. When connecting an AquaLink RS Control to a Pentair Heater, Pentair requires that you install the low voltage thermostat wires in conduit separate from ANY line voltage wires.

3.4.4 Guidelines for Pentair Heaters

1. Remove the heater service door.

2. Separate the black wires (common) from each other (see Figure 13).

3. Connect the wires from the Power Center PCB to the two black wires on the heater (see Figure 14).

3.4.5 Guidelines for Raypak Heaters

For the 2-wire/1 function configuration, connect the orange/black and black/orange wires to one contact and the yellow/black wire to the other contact (see Figure 15).

4. Turn the heater toggle switch on, and the heater thermostat(s) to max.

5. When connecting an AquaLink RS Control to a Pentair Heater, Pentair requires that you install the low voltage thermostat wires in conduit separate from ANY line voltage wires.
3.4.6 Guidelines for a Gas Heater and a Jandy AE Series Heat Pump/Chiller Installation

NOTE The following steps provide the procedure for installing a Jandy AE Series Heat Pump.

1. Install a fixed resistor, with a value of 2.2K Ohms, in the solar sensor terminals #3 and #4 of the green, 10-pin terminal bar of the AquaLink RS Power Center (see Figure 16).

2. To run the wires from the Heat Pump control panel, remove the 5 screws that attach the service/wiring cover panel to the heat pump (see Figure 16).

NOTE One end of the wiring reserved for remote control hook-up of the heat pump is connected to terminals T5 and T6 on the control panel printed circuit board (PCB), located on the back of the control panel.

3. Run the wires from the Heat Pump control panel through the wiring conduit located on the outer right hand side of the Heat Pump.

4. Connect the Heat Pump to a standard relay, then connect the relay to the solar pump output on the PCB. Set the time to 11:59 PM; at 12:00 AM, the AquaLink RS will auto-relabel Solar as Heat Pump. Otherwise, the AquaLink RS will auto-relabel Solar as Heat Pump within 24 hours.

5. The Solar Button will activate the heat pump/chiller and the Pool and/or Spa Heater Buttons will activate the gas heater. In this manner the pool or spa can be heated or chilled by the heat pump, the gas heater or both.

NOTE To program the Heat Pump control panel, refer to the Jandy AE Series Heat Pump Manual.

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Figure 16. Heater and Heat Pump/Chiller Wiring
3.5 Temperature Sensors

1. Drill 3/8" hole in pipe between filter pump and filter and install the Water Temperature Sensor per instructions (make certain the o-ring is in place).

2. Install Air Temperature Sensor outside the Power Center can, not in direct sunlight and away from motors and other heat sources.

3. Install Solar Temperature Sensor (optional) adjacent to solar panels.

NOTE If a solar sensor (or a 2.2K Ohms resistor) is not installed, the solar button can be labeled and used as an extra auxiliary.

4. Run the wire to the Power Center, through the low voltage raceway. Cut off excess wire. Strip the wire jacket back 6", then strip each wire ¼". Connect sensor wires to the green, 10-pin terminal bar (see Figure 17).

3.6 Jandy Valve Actuators

NOTE Mount the JVA's according to the Jandy Valve Actuator Installation and Operation Manual.

JVA cable is type SJW-A marked water resistant class 3 cable and does not require conduit. Knockouts and Heyco fittings are provided in the Low Voltage Raceway.

1. Route the JVA wire to the Power Center.

2. Run the wire through the low voltage raceway and plug the JVA connectors into their proper sockets (see Section 6. Power Center Wiring Diagram). Verify that the JVA on the suction plumbing is connected to the Intake JVA Socket, and the discharge plumbing is connected to the Return JVA Socket.

NOTE Do not coil the JVA wires inside Power Center. To shorten the wire, remove the JVA cover and disconnect the wire. Shorten, strip, and reconnect.

3. For alternate plumbing configurations the JVA cam settings can be adjusted as needed. See the Jandy Valve Actuator Installation and Operation Manual, Cam Setting Chart for proper settings.

3.7 Auxiliary Power Centers

AquaLink RS All Button models support one (1) Auxiliary Power Center.

AquaLink RS OneTouch models support a maximum of three (3) Auxiliary Power Centers.

1. The auxiliary power centers may be wired "in series", starting from the Primary Power Center (solid line) or wired "in parallel" from the Primary Power Center (dashed line). See Figure 18.
2. Run four conductor, 22 AWG or larger cable between the red, 4-pin terminal bars in each Power Center.

**NOTE**
- All temperature sensors, heater connections and the main filter pump must be wired to the Primary Power Center.
- Never put more than two (2) wires into each of the pins of the red, 4-pin terminal bar (use a Jandy Multiplex Board).
- If more than one Auxiliary Power Center is installed, set the jumpers as shown in Figure 19.

3.8 All Button Control Panel Installation

3.8.1 Single Indoor Control Panel

1. With the aid of the homeowner, find the best location for the Control Panel.
2. Open the Indoor Control Panel Assembly by pressing in on the tab located on the lower end of the back of the control panel (see Figure 20). Place the back of the control panel against the wall. Level the back of the control panel and mark the three (3) mounting screw holes and the cable access hole.

3. Drill ¼" holes at the three (3) mounting screw marks and insert the plastic anchors. Drill a 1¼" (min.) to 2" (max.) hole for cable access.
4. Mount the back of the control panel housing to the wall and secure in place.
5. Pull the 4-conductor, 22 AWG or larger cable through the access hole and tie a loose knot to prevent the cable from slipping back through the access hole. Strip cable jacket 6", and each individual wire ¼".
6. Remove the red, 4-pin terminal bar from the control panel PCB. Connect the 4 conductor cable to the red, 4-pin terminal bar (see Figure 21). Reconnect the red, 4-pin terminal bar back to the Control Panel PCB.
7. Hang the Control Panel front over the two tabs at the top of the control panel back. Swing the bottom of the Control Panel front down and snap into place.
3.8.2 Multiple AquaLink RS All Button Control Panel Installation

The AquaLink RS allows each system to support a maximum of 4 indoor control panels (see Figure 22). The control panels may be wired "in series" starting from the first control panel (solid lines), or wired "in parallel" from the AquaLink RS Power Center (dotted lines), or any combination of the two. In other words, any number of Indoor control panels and/or Power Centers can be connected by means of the red, 4-pin terminal bar in any combination of "series" or "parallel" wiring.

NOTE Minimum wire size should be 22 AWG. If more than one control panel is installed, or the length of run is more than 300 feet, larger wire should be used.

3.8.3 AquaLink RS Control Panel Jumper Settings:

Move these jumpers only when installing more than one control panel on a system (see Figure 23). The jumpers are used to give each control panel a unique system address. When replacing an existing control panel, change the jumper settings to match those on the one being replaced.

NOTE If an AquaLink RS Personal Computer Interface is installed, the AquaLink RS system will recognize the interface as the fourth All Button control panel.

3.9 OneTouch Control Panel Installation

3.9.1 Surface Mount OneTouch Installation

1. With the aid of the homeowner, find the best location for the Control Panel.

2. Place Surface Mount Box in the location chosen for the Control Panel. Mark the holes for drilling. Drill 3/16" holes for the sheet rock anchors and a 1¼" hole for the 4-conductor cable.

3. Run the 4-conductor cable from the Power Center to the location of the Control Panel (see Figure 24).

4. Pull the 4-conductor cable through the hole in the wall and the hole in the Surface Mount Box. Mount the box to the wall using the screws provided.
5. Wire the 4-conductor cable to the red, 4-pin terminal bar (see Figure 25). Push the 4-pin terminal bar onto the back of the OneTouch PCB. Place the PCB with LCD and buttons back into the box. Insert the screws and hand tighten. **Do not overtighten.** Snap the Faceplate into place.

---

### 3.9.2 Flush Mount OneTouch Installation

1. With the aid of the homeowner, find the best location for the Control Panel.

2. Place the Flush Mount box in the location chosen for the Control Panel. Level the box and trace around the outside of the box with a pencil. Cut the hole being careful not to oversize.

3. Route the 4-conductor cable from the Power Center to the Indoor Control Panel.

4. Pull the 4-conductor cable through the hole in the wall and the hole in the flush mount box. Push the flush mount box into the hole in the wall with the correct orientation (see Figure 26).

5. Depending on what size sheet rock (5/8" or 1/2"), determine which side of the cleat is to be facing you (see Figure 27).

6. Insert a screw through the screw boss (see Figure 26). Put a cleat into the top "U" shaped hole. Hand tighten the screw and repeat the process for the bottom cleat.

7. Wire the 4-conductor cable to the red, 4-pin terminal bar. Push the 4-pin terminal bar onto the back of the OneTouch PCB. Place the OneTouch PCB back into the Flush Mount Housing. Insert the screws with rubber washers and hand tighten. **Do not overtighten.** Snap the faceplate into place.
3.9.3 Multiple AquaLink RS OneTouch Control Panel Installation

The AquaLink RS allows each system to support a maximum of 4 indoor control panels (see Figure 28). The control panels may be wired "in series" starting from the first control panel (solid lines), or wired "in parallel" from the AquaLink RS Power Center (dotted lines), or any combination of the two. In other words, any number of Indoor Control Panels and/or Power Centers can be connected by means of the red, 4-pin terminal bar in any combination of "series" or "parallel" wiring.

**NOTE** Minimum wire size should be 22 AWG. If more than one control panel is installed, or the length of run is more than 300 feet, larger wire should be used.

![Figure 28. Installing Multiple OneTouch Control Panels](image)

3.9.4 AquaLink RS OneTouch Control Panel Jumper Settings

Move these jumpers only when installing more than one control panel on a system (see Figure 29). The jumpers are used to give each control panel a unique system address. When replacing an existing control panel, change the jumper settings to match those on the one being replaced.

**NOTE** If an AquaLink RS Personal Computer Interface is installed, the AquaLink RS system will recognize the interface as the fourth OneTouch control panel.

![Figure 29. Jumper Settings for Multiple OneTouch Control Panels](image)

3.10 Wireless OneTouch Control Panel Installation

**Installation Considerations.** The transceivers will transmit through walls and around corners. Steel framing, aluminum siding, wrought iron, cyclone fences, leaded glass, microwave ovens, and other 2.4 GHz frequency items may inhibit/prevent communication between the Wireless AquaLink RS Control Panel and the Power Center. The transceivers do not require line of sight to communicate. To optimize communication, locate transceivers to minimize interference. The Battery Wireless AquaLink RS system requires OneTouch Indoor PCB revision "E" or later and firmware revision "B11" or later in order to work properly.

**NOTE** All new Wireless AquaLink RS indoor and outdoor transceiver boards (PCB Assembly 7983 Rev B) use a C03 (or later) circuit chip and are not compatible with the earlier revision of the PCB that use a C02 (or earlier) chip.

3.10.1 Outdoor Transceiver J-box Installation

1. Turn off all power to the Power Center.
2. Mount the Outdoor Transceiver J-box at least 6' above the ground and at least 8' from an air blower (see Figure 30).
3. Open the door to the Power Center and remove the dead panel.
4. Feed the four conductor wire into the Power Center through the low voltage raceway.

5. Cut off the excess wire. Strip the jacket back 6" and strip the individual wires approximately ¼". Connect the four conductor wire to the red terminal bar on the Power Center PCB.

6. Install the dead panel to the Power Center and restore all power.

3.10.2 Indoor Control Panel Installation

1. Connect the transformer to the back of the control panel (see Figure 31).

2. Plug the transformer into a wall socket.

3. **Charge for 24 hours before removing the Power Supply/Charger (the system is operational while charging).**

3.10.3 Changing the Transmission Code

If your AquaLink RS system is turning items on or off at undesignated times, another AquaLink RS Wireless Control Panel may be in close proximity using the same or similar code. To prevent unwanted operation, the code for your AquaLink RS Wireless system can be personalized. Except for DIP switch #8, both the Power Center Transceiver and the Control Panel Transceiver must be set to the same code. The Indoor Control Panel Transceiver DIP switch #8 must be **OFF** and the Power Center Transceiver DIP switch #8 must be **ON**.

1. At the Indoor Control Panel, remove the screws to expose the transceiver PCB.

2. Locate the small set of DIP switches on the Control Panel PCB (see Figure 32). Except for DIP switch #8, turn on one or more DIP switches. **Important**—Before installing the Control Panel cover, press the reset button (SW1). Note which switches you have turned on then reinstall the cover and screws.
3. At the Outdoor Transceiver J-box, remove the cover to expose the Transceiver PCB (see Figure 33). Set the DIP switches (except #8) to the same settings as the Control Panel Transceiver PCB that is in the house. **Important** - Before installing the J-box cover, press the reset button (SW1). Close the cover and test the system.

### Section 4. System Startup

#### 4.1 All Button Programming

##### 4.1.1 Basic Programming

To set a particular piece of equipment to turn on and off at predetermined times, press the MENU button (see Figure 34), scroll to the PROGRAM MENU, press ENTER, and then press the button for the equipment that you want to program. The Control Panel Display will ask you to enter the day. Use the arrow keys to select, and press ENTER. The display will now prompt you for the starting time and ending time. Repeat this process for each piece of equipment that you wish to program. You may enter as many programs as needed for each piece of equipment.

![Figure 33. DIP Switch Settings at Power Center J-Box](image)

![Figure 34. AquaLink RS All Button Control Panel Buttons](image)

##### 4.1.2 Set the Time

**MENU > SET TIME > YEAR > MONTH > DAY > HOUR > MINUTE**

To set the time, press the MENU button. Use the arrow keys to scroll to the SET TIME menu and press ENTER. Now scroll to the correct year, month, and day and press ENTER. Scroll to the correct hour and minute and press ENTER.

**NOTE** Depending on the version of the AquaLink RS, the following items can be found either in the Main Menu or in a Sub Menu under SETUP.

##### 4.1.3 Set the Temperature

1. **Pool/Spa Combination**

**MENU > SET TEMP > POOL or SPA > SET TEMP VALUE**

Press the MENU button, scroll to the SET TEMP menu, and press ENTER. Use the arrow keys to select POOL or SPA and press ENTER. Once you have selected which heater to set the temperature for, use the arrow keys to select the desired temperature, and press ENTER to complete.
2. **Pool/Spa Only**

    MENU > SET TEMP > SET TEMP1 or SET TEMP2 > SET TEMP VALUE

Press the MENU button, scroll to the SET TEMP menu, and press ENTER. Use the arrow keys to select SET TEMP1 and press ENTER (TEMP1 must be higher than TEMP2). Use the arrow keys to select the desired temperature, and press ENTER to complete. Press the MENU button, scroll to the SET TEMP menu, and press ENTER. Use the arrow keys to select SET TEMP2 and press ENTER (TEMP1 must be higher than TEMP2). Use the arrow keys to select the desired temperature, and press ENTER to complete.

3a. **Maintain Temperature**

    NOTE  Maintain Temperature Hours must be set when Maintain Temperature is set, see Step 3b.

    MENU > SET TEMP > SET MAINTAIN TEMP

Under the SET TEMP menu, scroll to MAINTAIN and press ENTER. Use an arrow button to select POOL, SPA or OFF. MAINTAIN will run the pump for the chosen body of water to keep the water at the desired temperature. If this function is on, as long as the heater/chiller is enabled for that body of water, the system will automatically turn on the pump every couple of hours for just enough time to test the water temperature. If the temperature meets the set point, the pump will return to off. If the measured temperature is different than the set temperature, the pump will stay on and the heater/chiller will operate long enough to bring the water to the set temperature.

3b. **Maintain Temperature Hours**

    MENU > SET TEMP > SET MAINTAIN TEMP > SET HOURS

Sets the desired time when this function will activate (default setting is 12AM to 12AM; 24 hours a day). Under SET TEMP scroll to HOURS and press ENTER. Use the arrow keys to change the HOURS the system will maintain the set temperature.

4.1.4 **Label Auxiliary Functions**

    MENU > SYSTEM SETUP > LABEL AUX > CHOOSE LABEL

Press the MENU button, scroll to SYSTEM SETUP menu and press ENTER. Scroll to the LABEL AUX menu and press ENTER. Press the button (on the control panel) to be labeled (example: AUX1). Scroll to the desired label and press ENTER. Repeat for all functions.

**NOTE** If DIP switch 1,2 or 3 are on, auxiliaries 1, 2 and 3 are labeled CLEANER, LOW SPEED and SPILLOVER respectively and cannot be relabeled.

4.1.5 **Set Freeze Protection**

    MENU > SYSTEM SETUP > FRZ PROTECT > SELECT EQUIPMENT

The AquaLink RS Freeze Protection senses when the air temperature falls below 38° F (3°C) and will automatically turn on the filter pump to circulate the water. To add freeze protection to other equipment press the MENU button. Scroll to SYSTEM SETUP and press ENTER, then scroll to FRZ PROTECT and press ENTER. Press the button for the equipment you want to protect.

4.1.6 **Assign JVAs**

    MENU > SYSTEM SETUP > ASSIGN JVA > SELECT JVA

The assign JVA menu lets you assign Jandy Valve Actuators (JVA) to any auxiliary button. This means that whenever you press that auxiliary button, a valve turns. On pool/spa combination models, there are two JVAs that can be assigned to auxiliary buttons: the Cleaner JVA and the Solar JVA (unless the solar function is installed).

**NOTE** If a solar sensor is installed, the Solar JVA will automatically be assigned and will be marked as USED.

On pool only/spa only models, there are four JVAs available. The AquaLink RS installer must set up these JVAs for this feature to operate correctly. Assigning JVAs lets the owner control certain features like diverting water to a waterfall or bank of spa jets.

To assign JVA values, press the MENU button. Use the arrow keys to scroll to SYSTEM SETUP, press ENTER. Use the arrow keys to scroll to ASSIGN JVA menu and press ENTER. The AquaLink RS display will read CLEANER JVA. If both JVAs are being used, you will not be able to use this menu.

Use the arrow keys to choose among the JVAs listed. When the JVA you want to assign to an auxiliary is displayed, press ENTER.

The AquaLink RS display will read SELECT AUX TO ASSIGN JVA TO. Press the button of the auxiliary you want to activate the JVA.
4.2 All Button Reset and Display Messages

4.2.1 Reviewing

MENU > REVIEW > SELECT ITEM TO REVIEW

To review equipment, press the MENU button, then use the FORWARD arrow key to scroll to the REVIEW menu. Press ENTER, use the arrow keys to scroll to the item you wish to review, and press ENTER again.

4.2.2 Canceling Items

CANCEL > SELECT ITEM TO CANCEL

If you make a mistake in programming or you want to change, for example, the ON/OFF times for a specific device, you can cancel programs for that piece of equipment. For example, to cancel a dimmer, press the CANCEL button; use the arrow keys to advance to DIMMERS and press ENTER. The AquaLink RS display will prompt you to select an Aux. Press the button of the auxiliary for which you want to cancel the dimmer.

If you want to cancel a JVA assignment, first press the CANCEL button. Use the arrow keys to scroll to JVA ASSIGNS and press ENTER. The AquaLink RS display will read CLEANER JVA. Use the arrow keys to toggle between JVAs to cancel. When the JVA assignment that you want to cancel is displayed, press ENTER. The AquaLink RS display will read PRESS ENTER TO CANCEL JVA ASSIGNMENT, OR CANCEL TO ABORT. Press ENTER to cancel the JVA assignment, or press CANCEL to abort.

4.2.3 Resetting the System

MENU > SYSTEM SETUP > CLEAR MEMORY

To remove all labeling, programming, assignments, and temperature settings, press the MENU button, use the arrow keys to scroll to SYSTEM SETUP and press ENTER. Scroll to CLEAR MEMORY and press ENTER.

4.3 OneTouch Programming

4.3.1 Basic Programming

To set a particular piece of equipment to turn on and off at predetermined times, highlight MENU/HELP and press SELECT (see Figure 35). Highlight PROGRAM and press SELECT. Use the UP or DOWN buttons to highlight the equipment (for example, Filter Pump) then press SELECT. Follow the on-screen prompts. Use the UP or DOWN buttons to pick each number, starting with ON hours, press SELECT to enter and move on to the next item to change, including picking what day(s) the program will run. If you make a mistake, use the BACK button to return to a number. If the program is already entered, highlight CHANGE PROGRAM and step through to the entry that should be corrected.

NOTE The following items can be found either in the MENU/HELP or in a Sub Menu under SYSTEM SETUP.

4.3.2 Set the Time Menu

MENU/HELP > SET TIME

To set the time, highlight the MENU/HELP and press SELECT. Highlight SET TIME and press SELECT. Use the UP or DOWN button to set the values. Press SELECT to continue.

4.3.3 Set the Temperature

1. Pool/Spa Combination

MENU/HELP > SET TEMP > POOL or SPA > SET TEMP VALUE

Highlight MENU/HELP and press SELECT. Highlight SET TEMP and press SELECT. Use the UP or DOWN button to highlight either POOL or SPA and press SELECT. Use the UP or DOWN button to increase or decrease the temperature and press SELECT. Use the BACK button to return to the main screen.

2. Pool/Spa Only

MENU/HELP > SET TEMP > TEMP1 > SET TEMP1 VALUE > TEMP2 > SET TEMP2 VALUE

Highlight MENU/HELP and press SELECT. Highlight SET TEMP and press SELECT (TEMP1 must be higher than TEMP2). Press SELECT on TEMP1. Use the UP or DOWN button to increase or decrease the temperature and press SELECT.
Highlight TEMP2 and press SELECT (TEMP1 must be higher than TEMP2). Use the UP or DOWN button to increase or decrease the temperature and press SELECT. Use the BACK button to return to the main screen.

3. **Maintain Temperature**

   MENU/HELP > SET TEMP > MAINTAIN

In the SET TEMP menu, highlighting MAINTAIN and pressing SELECT will turn on (or off) the MAINTAIN function. MAINTAIN will run the pump for the chosen body of water to keep the water at the desired temperature. If this function is on, as long as the heater/chiller is enabled for that body of water, the system will automatically turn on the pump every couple of hours for just enough time to test the water temperature. If the temperature meets the set point, the pump will return to off. If the measured temperature is different than the set temperature, the pump will stay on and the heater/chiller will operate long enough to bring the water to the set temperature.

4. **Maintain Temperature Hours**

   MENU/HELP > SET TEMP > HOURS

Sets the desired time when this function will activate (default setting is 12AM to 12AM; 24 hours a day). Highlight HOURS and press SELECT. Use the UP or DOWN buttons to change the HOURS the system will maintain the set temperature.

4.3.4 **Label Auxiliary Functions**

   MENU/HELP > SYSTEM SETUP > LABEL AUX > AUX 1-X > CHOOSE LABEL TYPE > CHOOSE LABEL

Highlight MENU/HELP and press SELECT. Highlight SYSTEM SETUP and press SELECT. Highlight LABEL AUX and press SELECT. Highlight the AUX you want to label and press SELECT. Highlight GENERAL, LIGHT, WATERFALL or CUSTOM LABEL and press SELECT. Choose a name within these categories by using the UP or DOWN button or the PAGE UP or PAGE DOWN button, press SELECT when you find the correct name. Choose CUSTOM to type in your own names.

**NOTE** The Auxiliary labels AIR BLOWER and FILL LINE have an automatic 30 minute runtime. To change this setting, refer to the DEVICE RUNTIME feature. If DIP switch 1, 2 or 3 are on, auxiliaries 1, 2 and 3 are labeled CLEANER, LOW SPEED and SPILLOVER respectively and cannot be relabeled.

4.3.5 **Set Freeze Protection**

   MENU/HELP > SYSTEM SETUP > FREEZE PROTECT > SET TEMP VALUE > SELECT FREEZE PROTECT DEVICE

Highlight MENU/HELP and press SELECT. Highlight SYSTEM SETUP and press SELECT. Highlight FREEZE PROTECT and press SELECT. Use the UP or DOWN button to change the temperature. Once the temperature is set press the SELECT button to move to the next screen to assign freeze protection to a selected piece of equipment. Highlight a device and press SELECT. "X" means the device has been assigned.

**NOTE** The filter pump is always assigned to freeze protection.

4.3.6 **Assign JVAs**

   MENU/HELP > SYSTEM SETUP > ASSIGN JVAs > SELECT JVA

Highlight MENU/HELP and press SELECT. Highlight SYSTEM SETUP and press SELECT. Highlight ASIGN JVA and press SELECT. Highlight the JVA you wish to assign and press SELECT.

**NOTE** If a solar sensor is installed, the Solar JVA will automatically be assigned and will be marked as USED.

4. **OneTouch Reset and Display Messages**

4.4.1 **Restarting the System**

   MENU/HELP > SYSTEM SETUP > CLEAR MEMORY > CONTINUE > FINAL WARNING > CONTINUE

To remove all labeling, programming, assignments and temperature settings, highlight MENU/HELP and press SELECT. Highlight SYSTEM SETUP and press SELECT. Highlight CLEAR MEMORY and press SELECT. Highlight CONTINUE and press SELECT. Use the UP or DOWN button to highlight YES or NO and press SELECT. There will be about a 15 second delay before you see the FINISHED screen. Highlight CONTINUE and press SELECT to return to the SYSTEM SETUP.
4.5 All Button and OneTouch System
Defaults and General Modes

| Default Temperature (Pool/Spa Combination) | Default Pool Temp = 80° F  
Default Spa Temp = 102° F |
| Default Temperature (Pool/Spa Only)       | Default TEMP1 = 80° F  
Default TEMP2 = 60° F |
| Default Spa Side Switch Settings          | Button 1 = Spa (Filter Pump for pool/spa only models)  
Button 2 = Spa Heater (Temp1 for pool/spa only models)  
Button 3 = AUX1  
Button 4 = AUX2 |
| Default Freeze Protection Settings         | FILTER PUMP: freeze protection ON. ALL OTHER EQUIPMENT,  
freeze protection OFF. |

NOTE If you select SPA to be freeze protected, water circulation will switch between pool and spa every 30 minutes during freezing conditions once freeze mode is active.

4.5.1 Power Center Service Switch

AUTO Mode (automatic)
1. The control panel has complete control of all functions.
2. All programmed settings will operate.
3. All safety delays and equipment protection interlocks are operational.

SERVICE Mode
1. The power center has complete control of all functions.
2. Service mode must be turned on/off at the power center.
3. No programmed settings will work.

**CAUTION**
In service mode, the safety interlocks for equipment protection are overridden.

TIMEOUT Mode
1. The power center has complete control for three (3) hours.
2. After three (3) hours the system will return to AUTO mode.
3. Programmed on/off times will be overridden during the three (3) hours.
4. After the three (3) hour "time out", the system will resume any programmed items that were overridden.

4.5.2 Changing the Chlorine Production Settings at the Equipment

The AquaPure and AquaLink RS now have two-way communication. The AquaLink RS Power Center will read settings or modifications made from the AquaPure Service Panel. This feature is available with AquaPure front PCB firmware version 11230A05 or later. Your firmware revision number can be found on the back of the front AquaPure PCB.

Changing Chlorine Production Percentage Rate
1. At the AquaLink RS Power Center:
   A. The AquaLink RS Control System must be set to Service Mode before you can change the chlorine production levels from the AquaPure Service Panel. Press the Mode Select button to move the AquaLink RS from Auto Mode into Service Mode. The indicator light located next to the Service will turn ON.
   B. Press the Valve Select button to choose either Pool Mode to change pool chlorine production, or Spa Mode to change spa chlorine production.
   C. Press the Filter Pump Button to turn on the pump and apply power to the AquaPure system.
4.5.4 Power Interruption

In the event there is a power interruption, and the AquaLink RS system is in Service or Time Out mode, the system will default to Auto. In previous firmware versions, the system would default to last mode of operation.

ATTENTION

Special Note to Startup Person: The AquaLink RS allows two (2) options for operating the pool equipment on the first day of operation:

Option #1 - Once all programming of equipment is completed, the AquaLink RS will automatically review all programs and turn on any equipment which is programmed to be on.

Option #2 - To operate the filter pump or cleaner continually for the first day, leave the power center service button in AUTO mode. At the indoor control panel, press the filter pump or cleaner buttons for the equipment you want to run. The equipment that is activated will run continuously, ignoring the first programmed off time, and will turn off at the programmed off time for the next day (only if a program has been entered).
4.6 All Button Menu Flow Chart

† Items Seen Only With Optional Equipment
* Items Seen Only In Revision "M"
** Not Available on Export Models
### Section 5. Troubleshooting

#### 5.1 All Button and OneTouch Quick Troubleshooting Guide

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Problem</th>
<th>Possible Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power Center override switches operate when in Service or Time Out Mode, but the control panel is completely dead (no lights on, no display.)</td>
<td>Power supply problem.</td>
<td>Check connection of the outside two wires (red &amp; green) of the four conductor cable. If wired correctly, check the voltage between these two wires. Voltage for an All Button system should be 7+ VDC and for a OneTouch system, 8+ VDC (use the higher voltage for a mixed system).</td>
</tr>
<tr>
<td>All LEDs are on at the control panel and the part # and revision letter of the control panel software are displayed. The override switches at the power center operate as they should.</td>
<td>Control panel is not communicating with the power center PCB.</td>
<td>Check the two center wires (black &amp; yellow) of the four conductor cable. Also check the installation of the PPD on the power center PCB. If the PPD is not seated correctly the system will not communicate.</td>
</tr>
</tbody>
</table>
| All LEDs are on at the control panel and the part # and revision letter are displayed, but override switches at the power center do not operate at all. | 1. Damaged or improperly installed PPD.  
2. Damaged power center PCB. | 1. Check alignment of the PPD.  
2. If PPD is installed correctly, replace the power center PCB. |
| Some buttons do not operate from the control panel, nor from the power center override switches. | Wrong PPD chip installed at the power center PCB. | Check part number and revision letter by pressing the reset button at the control panel. The second part number and revision letter displayed is for the PPD indicating which model. |
| System locked up. | Microprocessor locked. | Turn off power to the system. Disconnect battery and turn on power. Reconnect the battery and reset time and date. |
| Programs do not run at the correct time. | AquaLink does not display correct time and date. | At the control panel set correct time and date. In Diagnostics check battery level. If LOW BATTERY is displayed, replace battery to ensure correct time and date are maintained. |
| One button on the Four Function Remote or SpaLink RS does not operate. | Check programming first. If the Four Function Remote or SpaLink RS is programmed correctly, the button may be shorted. | Replace the Four Function Remote or SpaLink RS. Use MENU, REVIEW, SPA SWITCH (or SPA LINK) to check programming. |
| Pool cleaner booster pump turns on without the filter pump being on, and can run with the spa on. | System is not recognizing DIP switch #1 is on. Note: before turning on any DIP switches, first turn off all equipment. | Turn off all equipment buttons, then turn off power to the system, finally turn off, then on, DIP switch #1. Turn on power and test system. |
| Cannot assign cleaner JVA. | DIP switches not set correctly. | DIP switch #1 must be off, and DIP switch #7 must be on to assign the cleaner JVA to an auxiliary (Revision F or older). |
### Symptom, Problem, Possible Solution

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Problem</th>
<th>Possible Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Model is one of the AquaLink RS Dual Equipment, message scrolls &quot;ADJUSTABLE FREEZE SENSOR NOT INSTALLED&quot;. System comes on at times that are not programmed.</td>
<td>Normal operation when a Dual Equipment AquaLink RS is controlling a solar system and an adjustable freeze sensor is not installed.</td>
<td>Either install the adjustable freeze sensor, or wait 24 hours and this message will go away.</td>
</tr>
<tr>
<td>System comes on at times that are not programmed.</td>
<td>Phantom programs.</td>
<td>At the control panel press MENU, then scroll to REVIEW. Make note of all programs (the Four Function Remote setting, labels, and temperature settings) then turn off all DIP switches and go to the control panel. CLEAR MEMORY, reprogram and try system again.</td>
</tr>
<tr>
<td>Heater will not fire. Heater LED will not light in &quot;Service Mode&quot;.</td>
<td>Water temperature sensor not installed or defective.</td>
<td>Check water temperature sensor.</td>
</tr>
</tbody>
</table>

### 5.2 Wireless OneTouch Quick Troubleshooting Guide

The Wireless AquaLink RS will stop communicating anytime interference (such as from a microwave oven or other 2.4 GHz devices) prevents a valid signal transmission. When communication is lost the control panel will lock on "Model Number" until a good link is again achieved, usually within a few seconds. If communication is not reestablished within a few seconds or this happens often, use the troubleshooting information in the following table for suggestions.

**NOTE** On the Battery Wireless, the display screen will go into "Sleep Mode" after 60 seconds. That is, if a button has not been pressed within 60 seconds, the screen will go blank. Press any button on the control panel to turn the display on again.

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Problem</th>
<th>Possible Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>RS System operation is slow or display is erratic.</td>
<td>Older firmware installed.</td>
<td>Replace socketed chip in OneTouch printed circuit board with Firmware B11 or newer.</td>
</tr>
</tbody>
</table>
| LCD screen display stays on "Firmware B11" (or later). | No communication between indoor Control Panel and Power Center J-box. | 1. Confirm DIP switch settings on both the Indoor Control Panel Transceiver and Power Center Transceiver are as follows:  
   • DIPs 1-7 are set identical  
   • DIP 8 is ON at Power Center J-box PCB  
   • DIP 8 is OFF at Control Panel Transceiver PCB  
2. At the Power Center J-box Transceiver board, press the SW1 setup button and confirm that the green LED flashes approximately 10 times. |
<table>
<thead>
<tr>
<th>Symptom (continued)</th>
<th>Problem</th>
<th>Possible Solution</th>
</tr>
</thead>
</table>
| LCD screen display stays on "Firmware B11" (or later). | No communication between indoor Control Panel and Power Center J-box. | 3. Repeat Step 2 for the Indoor Desktop Control Panel.  
5. If there is no communication yet, check LED's at the Power Center J-box Transceiver PCB.  
• Red LED must be lit to indicate power. If red LED is not lit check 4-conductor wire connection to the red, 4-pin terminal bar at the Power Center.  
• Amber middle LED must blink continually. If not blinking, transceiver needs to be replaced with part #8114 or #8241 depending on the manufacture date. If amber LED is blinking at Power Center J-box Transceiver, go to the Indoor Control Panel.  
6. If still no communication, check LED's at the Indoor Control Panel Transceiver PCB.  
• At the Indoor Control Panel Transceiver PCB, confirm that the red LED is on indicating power. If red LED is not lit, confirm unit is plugged into wall socket and 4-conductor wires are connected to the red, 4-pin terminal bar on the Indoor Control Panel PCB.  
• If green LED is lit, indicates correct data is being received from the Power Center. If green LED is not lit, there is an obstruction of the RF signal caused by metal barriers.  
• Test Indoor Control Panel in close proximity to Power Center. If the unit tests okay, the placement of one or both transceivers needs to be moved for proper communication.  
• If green LED is lit, verify that the middle amber LED is blinking continuously which indicates data transmission from the Indoor Control Panel to the Power Center.  
• Go to the Power Center and verify that the green LED is lit, indicating correct data being received from the Indoor Control Panel.  
• This completes verification of the data transmission loop from the Power Center to the Indoor Control Panel and back.  
7. Wireless Control Panel does not revert to sleep mode after 30 seconds, install OneTouch PCB Firmware B11 or newer. |
Section 7. Power Center PCB DIP Switch Settings

7.1 DIP Switch Functions

DIP #1 ON- AUX 1 Controls Pool Cleaner
If you installed a booster pump for a pool cleaner, the relay coil for the booster pump must be plugged into the AUX 1 relay socket. If a non-booster pump cleaner is installed, plug the JVA into the cleaner JVA socket. Turn ON DIP Switch #1.

- Main filter pump turns on whenever cleaner turns on.
- Cleaner will not turn on until filter pump has been on for three (3) minutes (to ensure priming of system).
- Cleaner turns off when water circulation is to spa.
- Cleaner turns off when spa spillover feature is activated.
- Cleaner turns off for three (3) minutes when solar is activated (to ensure air is purged from the system).
- AquaLink RS Control Panel display reads "CLEANER" rather than "AUX 1".

DIP #2 ON- AUX 2 Controls Low Speed of Filter Pump
Turn this switch ON if you want to control both speeds of a two-speed filter pump. With this switch on, the filter pump button on the AquaLink RS Control Panel will control high speed and the AUX 2 button will control low speed.

IMPORTANT You must also install a Jandy Two-Speed Relay.

DIP #3 ON- AUX 3 Controls Spa Spillover (Operates with Pool/Spa Combination)
Turn this switch ON, and when the AUX 3 button on the AquaLink RS Control Panel (or Spa Side Switch) is pressed, the Return Valve Actuator will rotate to spa circulation. Because the Intake Valve Actuator does not rotate, the spa will fill with water and overflow into the pool.

NOTE Leave AUX 3 relay socket empty.

DIP #4 ON- Heater Cool Down Disabled
Turn this switch ON to disable the heater cool down safety feature on the AquaLink RS.

⚠️ CAUTION
Turn this DIP Switch ON only if you are using an electric heater or a heat pump that does not retain residual heat. If you are turning this switch ON for service purposes, be sure to turn it back off.

DIP #5 ON- Factory Use Only
This switch is used for calibration by Jandy certified technicians only (will momentarily display the solar temperature and if installed, actual FlowLink water pressure). Please leave this switch in the OFF position.

DIP #6 ON
Change Spare AUX to activate when Filter Pump is on and system is in spa mode (pool/spa combination units only). Spare AUX socket is on the back side of the Power Center PCB.

DIP #7 ON- Not Used
Dip #8 ON- Heat Pump Instead of Gas Heater
Turn this switch ON if you have installed a heat pump instead of a gas heater. After thermostat setting has been reached, heater will remain OFF for 5 minutes.
### 7.2 DIP Switch Settings for Pool and Spa Combination

<table>
<thead>
<tr>
<th>DIP Switch #</th>
<th>OFF</th>
<th>ON</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>AUX1= any equipment</td>
<td>AUX1= Pool Cleaner</td>
</tr>
<tr>
<td>2</td>
<td>AUX2= any equipment</td>
<td>AUX2= Low Speed for a two-speed filter pump. Filter pump circuit becomes High Speed.</td>
</tr>
<tr>
<td>3</td>
<td>AUX3= any equipment</td>
<td>AUX3= Spa Spillover effect- Combination controls only.</td>
</tr>
<tr>
<td>4</td>
<td>Heater cool down operates.</td>
<td>Heater cool down disabled.</td>
</tr>
</tbody>
</table>
| 5            | Normal operation                         | Factory adjustment- when this switch is on, temperature delays are eliminated and solar temperature is displayed.  
*Do not leave this switch in the ON position.* |
| 6            | Spare Aux activates with Filter Pump when Spa OFF. | No change on Revision "HH" or older PPD. With Revision "I" or newer, Spare AUX operation is reversed. |
| 7            | Spare                                    | No change on Combination or Only Controls.              |
| 8            | After thermostat setting has been reached, heater will remain OFF for 3 minutes. | After thermostat setting has been reached, heater will remain OFF for 5 minutes. |
## DIP Switch Settings for Pool or Spa Only

<table>
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<tr>
<th>DIP Switch #</th>
<th>OFF</th>
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<td>3</td>
<td>AUX3= any equipment</td>
<td>No change</td>
</tr>
<tr>
<td>4</td>
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<td>Heater cool down disabled.</td>
</tr>
<tr>
<td>5</td>
<td>Normal operation</td>
<td>Factory adjustment- when this switch is on, temperature delays are eliminated and solar temperature is displayed. <em>Do not leave this switch in the ON position.</em></td>
</tr>
<tr>
<td>6</td>
<td>Spare</td>
<td>No change</td>
</tr>
<tr>
<td>7</td>
<td>Spare</td>
<td>No change</td>
</tr>
<tr>
<td>8</td>
<td>After thermostat setting has been reached, heater will remain OFF for 3 minutes.</td>
<td>After thermostat setting has been reached, heater will remain OFF for 5 minutes.</td>
</tr>
</tbody>
</table>
Section 8. General, Water Feature and Light Aux Labels

Aerator
Air Blower
Backwash
Booster Pump
Chem Feed
Cleaner
Color Wheel
Drain Line
Fan
Fiber Optic
Fill Line
Filter Pump
Floor System
Fogger
Fountain
Heat Pump
Heater
Hi-E2
High Speed
Home A/C
Home Heat
Jet Pump
Jandy Lite
Jandy LX
Lamp
Lights*
Low Speed
Mist
Music
Not Used
Ozonator
Pond
Ray-Vac
Slide
Solar Pump
Spa
Spillway
Sprinklers1
Sprinklers2
Sprinklers3
Stereo
Vanshing Edge
Swim Jet
Timed Aux
Valve(s)
Wtr Feature
Waterfalls*
Whirlpool

* Item has sub-menu

#1 Light
#2 Light
#3 Light
Back Light
Basement Light
Beach Light
Bedroom Light
Bug Light
Cabana Light
Color Wheel Light
Deck Light
Dock Light
Drive Light
East Light
Entry Light
Equipment Light
Fan Light
Fence Light
Flood Light
Fountain Light
Front Light
Garage Light
Garden Light
Gazebo Light
Hall Light
House Light
Kitchen Light
Laminar Plsr
Left Light
Light
North Light
Path Light
Patio Light
Perimeter Light
Pond Light
Pool Light
Porch Light
Right Light
Room Light
Sauna Light
Security Light
Shower Light
Shrub Light
South Light
Spa Light
Statue Light
Steps Light
Table Light
Tier Light
Tree Light
Walk Light
Wtr Feature Light
Waterfall Light
West Light
Yard Light
Main Labels

Laminar Jet
Waterfall
Deck Jets
Aqua Accents
Sconce
Shr Descent
Rockfall
Rockfall
Main Labels
LIMITED WARRANTY

Thank you for purchasing Jandy® pool and spa products. Jandy Pool Products, Inc. warrants all parts to be free from manufacturing defects in materials and workmanship for a period of one year from the date of retail purchase, with the following exceptions:

- AquaLink® RS units installed with Jandy Surge Protection Kits will be covered for two years.
- NeverLube® valves are warranted for the life of pool and/or spa on which they were originally installed.
- AquaPure™ Electronic Chlorine Generator Electrolytic Cells carry a 5 year limited warranty on a prorated basis.

This warranty is limited to the first retail purchaser, is not transferable, and does not apply to products that have been moved from their original installation sites. The liability of Jandy Pool Products, Inc. shall not exceed the repair or replacement of defective parts and does not include any costs for labor to remove and reinstall the defective part, transportation to or from the factory, and any other materials required to make the repair. This warranty does not cover failures or malfunctions resulting from the following:

1. Failure to properly install, operate or maintain the product(s) in accordance with our published Installation, Operation and Maintenance Manuals provided with the product(s).
2. The workmanship of any installer of the product(s).
3. Not maintaining a proper chemical balance in your pool and/or spa [pH level between 7.2 and 7.8, Total Alkalinity (TA) between 80 to 120 ppm, Total Dissolved Solids (TDS) less than 2000 not including salt ppm].
4. Abuse, alteration, accident, fire, flood, lightning, rodents, insects, negligence or acts of God.
5. Scaling, freezing, or other conditions causing inadequate water circulation.
6. Operating the product(s) at water flow rates outside the published minimum and maximum specifications.
7. Use of non-factory authorized parts or accessories in conjunction with the product(s).
8. Chemical contamination of combustion air or improper use of sanitizing chemicals, such as introducing sanitizing chemicals upstream of the heater and cleaner hose or through the skimmer.
9. Overheating; incorrect wire runs; improper electrical supply; collateral damage caused by failure of O-Rings, DE grids, or cartridge elements; or damage caused by running the pump with insufficient quantities of water.

LIMITATION OF LIABILITY:

This is the only warranty given by Jandy Pool Products, Inc. No one is authorized to make any other warranties on behalf of Jandy Pool Products, Inc. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. JANDY POOL PRODUCTS, INC. EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY. This warranty gives you specific legal rights. You may also have other rights which vary by state or province.

WARRANTY CLAIMS:

For prompt warranty consideration, contact your dealer and provide the following information: proof of purchase, model number, serial number and date of installation. The installer will contact the factory for instructions regarding the claim and to determine the location of the nearest designated service center. If the dealer is not available, you can locate a service center in your area by visiting www.jandy.com or by calling our technical support department at (707) 776-8200 extension 260. All returned parts must have a Returned Material Authorization number to be evaluated under the terms of this warranty.