

# VARIABLE SPEED PUMP

# INSTALLATION AND USER'S INSTRUCTIONS



## READ AND FOLLOW ALL INSTRUCTIONS BEFORE INSTALLING PUMP



<u>Danger indicates a dangerous situation, if not avoided, may result in death or serious injury</u>



WARNING indicates a hazardous situation which, if not avoided, could result in minor or moderate injury



CAUTION indicates special instructions not related to hazards

# **SAVE THESE INSTRUCTION**

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# IMPORTANT SAFETY INSTRUCTIONS

When installing and using this electrical equipment, basic safety precautions should be always followed, including the following:



Installed units intended for use on 15 or 20 ampere, 125 through 240 volt, single phase branch circuits.



The unit must be connected only to a supply circuit that is protected by a ground-fault circuit-interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the reset button. Power should be restored. If the GFCI fails to operate in this manner, the GFCI is

defective. If the GFCI interrupts power to the pump without the test button being pushed, a ground current is flowing, indicating the possibility of an electric shock. Do not use this pump. Disconnect the pump and have the problem corrected by a qualified service representative before using.



To reduce the risk of electrical shock, replace damaged, broken, cracked, missing, or not securely attached suction outlet components immediately. An improperly attached suction outlet may cause severe injury and/or death due to body suction entrapment, hair entrapment, mechanical entrapment, evisceration, limb entrapment.

THIS DEVICE OPERATES UNDER HIGH PRESSURE. When any circulation system or part is DANGER serviced, air can enter the device and become pressurized air can cause the lid to blow off which can result in service INJURY, DEATH, OR PROPERTYDAMAGE. TO AVOID THIS POTENTIAL HAZARD, **FOLLOW THESE INSTRUCTIONS.** 



Trapped air in system can cause the filter lid to be blown off, which can result in death, serious personal injury, or property damage. Be sure all air is out of the system before



operating.

To reduce the risk of electrical shock, replace damaged cord immediately.



Risk of Electric Shock. Connect only to a branch circuit protected by a ground-fault circuit-interrupter (GFCI). Contact a qualified electrician if you cannot verify that the circuit is protected by a GFCI.



Always disconnect power to the pool pump at the circuit breaker before servicing the pump.Incorrectly installed equipment may fail, causing severe injury or property damage. The pump is capable of high flow rates. Be careful when installing and programming to limit pumps performance potential with questionable or old equipment.



To reduce the risk of property injury or damage, do not attempt to change the backwash (slide, full flow or multiport) valve position with the pump running.



To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times.



To minimize the risk of severe injury or death, the filter and/or pump should not be subjected to the piping system pressurization test.



Do not store pool chemicals near your equipment. Chemical fumes and spills can weaken pool/spa equipment. Corrosion can cause filters and other equipment to fail, resulting in severe injury or property damage.



Failure to keep suction outlet components clear of debris, such as leaves, dirt, hair, paper and other material can result in an increased potential for suction entrapment. Do not start pump dry! Running the pump dry for any length of time will cause severe damage and will void the warranty.



Do not install beneath the skirt of a hot tub. The pump requires adequate ventilation to maintain air temperature at less than the maximum ambient temperature rating listed on the motor rating plate.



This pump is for use with permanently installed pools and may also be used with hot tubs and spas, if so marked. Do not use with storable pools. A permanently installed pool is constructed in or on the ground or in a building such that it cannot be readily disassembled for storage. A storable pool is constructed so that it may be readily disassembled for storage and reassembled to its original integrity.



Do not install within an outer enclosure or beneath the skirt of a hot tub. The pump requires adequate ventilation to maintain air temperature at less than the maximum ambient temperature rating listed on the motor rating plate.



Never use pool or spa if any suction outlet component is damaged, broken, cracked, missing, or not securely attached.

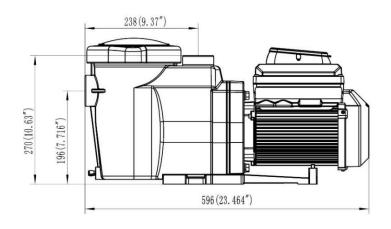
# **PUMP INTRODUCTION**

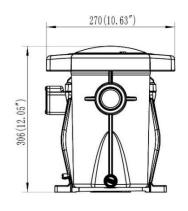
Congratulations on purchasing your new Pureline Variable Speed Pump. This manual provides proper installation, operation and maintenance for the Pureline Variable Speed Pump, save these instructions. This pump use a quiet TEFC motor for energy-efficient, you can select speeds from 450-3450 RPM. Operate at low speed costs, lower noise levels and reduce greenhouse emissions.

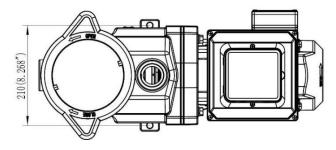
# **Technical Specifications**

| Overall Ratings         |                           |  |  |
|-------------------------|---------------------------|--|--|
| Model                   | PL2515                    |  |  |
| Input Voltage           | 230 Vac                   |  |  |
| Input Frequency         | Single phase, 50 or 60 Hz |  |  |
| Input Current           | 5.5A                      |  |  |
| Maximum Continuous Load | 1.5HP                     |  |  |
| Speed Range             | 450 - 3450 RPM            |  |  |
| Environmental Rating    | NEMA Type 3               |  |  |
| Port Size               | 1.5"x1.5"                 |  |  |

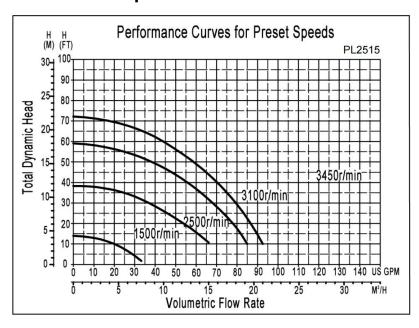
# Pump Dimensions(PL2515)







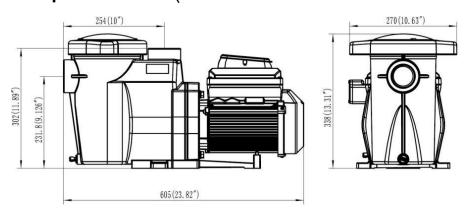
# **PL2515 Pump Performance Curves**

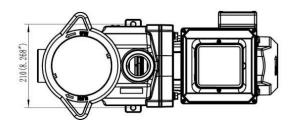


# **Model Specification**

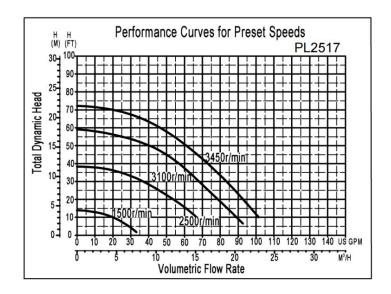
| Overall Ratings         |                           |        |        |        |
|-------------------------|---------------------------|--------|--------|--------|
| Model                   | PL2517                    | PL2518 | PL2516 | PL2519 |
| Input Voltage           | 230 Vac                   |        |        |        |
| Input Frequency         | Single phase, 50 or 60 Hz |        |        |        |
| Input Current           | 5.5A                      | 7A     | 8A     | 10A    |
| Maximum Continuous Load | 1.0HP                     | 1.5HP  | 2.0HP  | 3.0HP  |
| Speed Range             | 450 - 3450 RPM            |        |        |        |
| Environmental Rating    | NEMA Type 3               |        |        |        |
| Port Size               | 2"x2"                     |        |        |        |

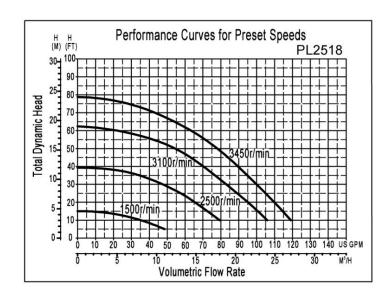
# **Pump Dimensions**(PL2517/PL2518/PL2516/PL2519)

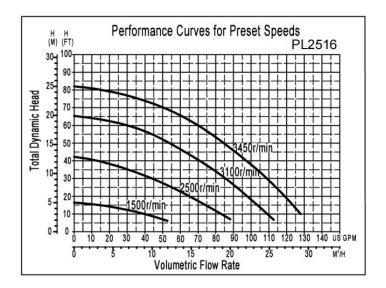


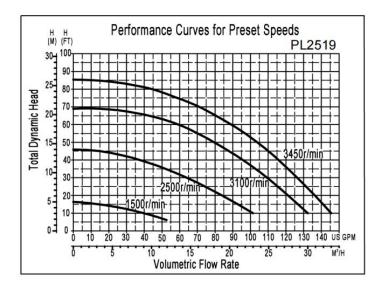


# Pump Performance Curves (PL2517/PL2518/PL2516/PL2519)









# INSTALLATION

# **Electrical Requirements**

### FOR YOUR SAFETY



This Pump must be installed by a qualified pool professional or licensed or certified electrician and must conform to National Electrical Code all national, state, and local codes. Before installing this product, read and follow all warning notices and instructions that accompany this product. Failure to follow warning notices and instructions can result in property damage, personal injury, or death.

Turn OFF the power supply before installing or servicing pump.

Before installing the pump, open the carton and check the pump for concealed damage, for example, dents, a broken base, cracks etc. If any damage is found, please contact the original purchasing shop.

# **Plumbing Installation**

- Protect the pump against direct sunlight and excessive moisture (sun and run etc.)
- Locate pump on a solid surface as close to the pool/spa as possible. For trouble free self-priming, consult local regulations for minimum distances between pool and pump.
- Leave enough space for maintenance and service.
- To reduce friction loss, use direct and short piping to the suction.
- Ensure the surface drainage is adequate for prevent flooding.
- The pump suction inlet height should be as close to the water source as possible, it's not allow more than five (5)ft.
- Avoid using a suction pipe smaller than pump connection. Suction pipe should be same or larger than discharge pipe.
- Prevent the motor from overheating. Ensure that the pump is properly ventilated.



# Wiring

**Note:** This pump **ONLY** use for home voltage 230Vac, single phase input power. Connection to the wrong voltage, or use in other application may cause damage to equipment or personal injury.

#### **RISK OF ELECTRIC SHOCK**



- The pump shall be installed follow the National Electric Code and any local code.
- Make sure connect to correct voltage 230Vac.
- All electrical connections are tight and clean.
- Before wiring the pump, make sure that all circuit breakers and switches are turned off. After disconnecting the power to the pump, be sure to wait six (6) minutes before turning on or servicing the drive.

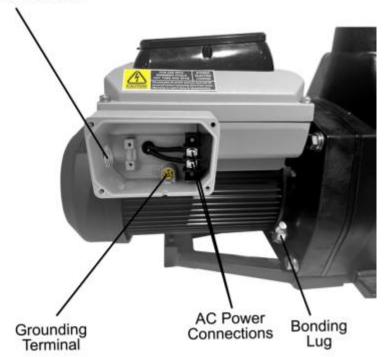
# **Bonding and Grounding**

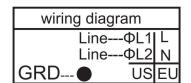
The pump must be installed in accordance with the National Electrical Code all national, state and local codes. Connect the electrical service ground using the green ground terminal. To reduce the risk of a current, the pump motor must be bonded to all metal parts of the swimming pool, conduit within 5 ft. (1.5 m) of inside walls. Use a solid copper bonding conductor not smaller than 8 AWG. For Canada requires a solid copper bonding conductor 6 AWG or larger.

The pump should be permanently connected to either a circuit breaker, 2-pole timer or 2-pole relay. If AC power is supplied by a GFCI circuit breaker, use a dedicated circuit breaker 3-that has no other electrical loads. Connect the pump permanently to a circuit. Make sure no other lights or appliances are on the same.

The field wiring compartment has a 1/2" NPT threaded conduit port for the liquid tight fitting. The bonding lug should be used to bond the motor frame to the equipment pad.

## 1/2"NPT threaded





SUITABLE FOR FIELD WIRING USE COPPER CONDUCTORS ONLY USE SOLID WIRE #8 AWG IN USA AND #6 AWG IN CANADA FOR BONDING

# **OPERATION**

# **PANEL OVERVIEW**



| Start                              | Start/Stop                        | Used to Start and Stop the pump. When the pump is stopped and the LED is not   |
|------------------------------------|-----------------------------------|--|
| Stop                               | Button                            | illuminated, the pump is unable to run from any type of input.   |
| 1 2 3 4 Speed Speed Speed          | Speed                             | Used to select the run speed desired. The LED above the<br>Speed Buttons will illuminate   |
|                                    | Buttons                           | when that speed is selected or is currently running. A flashing LED indicates is active on that speeds channel.  |
| Speed<br>Time<br>Durstion<br>Watts | LED<br>Indicators                 | Speed-current running speed<br>Time-current time<br>Duration-remaining time at current running speed<br>Watts-watts currently consumed   |
| Manual Schedule Mode Select        | Mode select<br>Button             | Choose manual and schedule   |
| Quick<br>Clean                     | Quick Clean<br>Button             | Used to run a selected speed and duration programmed for<br>Quick Clean. When the LED is illuminated the Quick Clean<br>schedule is active.  |
| to Cisplay                         | Display Mode<br>LED<br>Indicators | An illuminated LED indicates the information being displayed on the screen at any specific point. A flashing LED indicates that the parameter is currently being edited.   |
| Display<br>Button                  |                                   | Used to toggle between the different available display modes. This button is also used to set the 24-hour clock and screen resolution.   |
| + Display                          | "<" and ">"<br>Arrows             | Choose between a 12 or 24 hour time format   |
| Display                            | "+" and "-"<br>Arrows             | Used to make on screen adjustments to the pump settings. The "+" arrow increases the value of a given setting, while "-" decreases the value of a given setting. Pressing and holding down either arrow button will increase or decrease the incremental changes faster. |

# **Priming Program**

The installer should set the priming speed to be sufficient for priming the pump from a fresh install, but not so fast that there is a substantial waste of energy. The time the pump needs to achieve prime can change based on local environmental conditions such as water temperature, atmospheric pressure, and your pool's water level. All of these things should be taken into consideration when setting the priming speed.

This feature is disabled by default. To enable priming program:

- Ensure the pump is in STOP mode by cycling the START/STOP button until the red LED above it is not lit.
- Long press DISPLAY button for 6 seconds to enter the priming settings.
- While in this menu, use the < and > arrows to cycle between options.
- The default priming speed is 3400 RPM. Use the + and arrows to set this to your desired speed between 2000-3450 RPM.
- The default duration is 0 minutes which means this feature is disabled. Set duration more than 0 minutes to activate this feature.
- Use the + and arrows to set this to your desired duration between 0-10 minutes.
- Long press DISPLAY button for 2 seconds to save the settings.

### **Clock Set**

When the pump is first installed, it is necessary to set the clock. It must be based on a daily schedule set by the user.

**ATTENTION**: Below Steps 1-4 are used for Schedule Mode and Manual Mode. Step 5 is only used for Schedule Mode. If the power goes out, the driver retains a memory of settings for next 24 hours. The clock have to be re-set again if the power is out more than 24 hours. Otherwise, the program will automatically run as speed 1 and start to blink.

Clock set steps:

1. When power is applied to the pump, the Time LED light will begin blinking and you must press the Display button

within 5 seconds to enter the clock setup mode. (If Display button is not pressed within 5 seconds, you may press "<" and ">" together for 3 seconds to begin again. The time LED light will begin blinking. Quickly press the Display button within 5 seconds to enter the clock setup mode.)

- 2. Pressing the arrows to choose between a 12 or 24 hour time format.
- 3. Pressing the "+" and "-" buttons to change the displayed time to the correct time of day. In the 12 hour time format

AM/PM will display in the bottom left corner.

4. To exit the clock setup mode, press and hold the Display button until the TIME light goes out. The clock is now set.

In Schedule mode, Press START and allow pump to run on Default Schedule for at least one OFF-ON cycle. If motor does not start, press any speed button.

### **Default Schedule**

SPEED 1 duration =2 hours 3000 RPM
SPEED 2 duration =10 hours 1500 RPM
SPEED 3 duration =2 hours 2500 RPM
SPEED 4 duration =4 hours 1000 RPM

Press Start/Stop button and LED is on for pump to run.

SPEED 1 is set to begin at 8:00am and run at 3000 RPM for 2 hours. When SPEED 1 is complete the pump immediately begins running the default SPEED 2. SPEED 2 is factory default to 1500 RPM and will last for 10 hours. When SPEED 2 has completed its run the pump will run SPEED 3 at 2500 RPM for a duration of two hours. When SPEED 3 has completed its run the pump will run SPEED 4 at 1000 RPM for a duration of four hours.

After 18 hours of run time and completing its run of SPEED 4, the pump will enter a paused state for the next 6 hours. The pump will restart at 8:00am every morning and go over the default schedule again. Except for default schedule, custom schedule is also available.

## **Custom Schedule and Quick Clean**

To customize the run schedule for your Variable Speed Pump, the pump must be stopped. Be sure that the **Start/Stop** button LED is not illuminated.

#### **Programming a Custom Schedule:**

When programming, the LED light next to the parameter ("Speed", "Time" and "Duration") you are setting will blink.

- 1. Stop the pump if it is running by pressing the **Start/Stop** button.
- 2. Press the "1" button. The LED above the selected SPEED will begin to blink and the "Speed" parameter LED will blink while editing. See **Figure 1**.
- 3. Use the "+" and "-" arrows to adjust the speed in RPM for SPEED 1.

Speed is adjusted up or down by increments of 10 RPM.

- 4. Press the **"1"** button again and the display will change to SPEED 1 start time. The "Time" parameter LED will begin to blink. See **Figure 2.**
- 5. Use the "+" and "-" arrows to adjust the daily start time for SPEED 1.
- 6. Press the "1" button again and the display will change to SPEED 1 duration. The "Duration" parameter LED will begin to blink. See **Figure 3**.
- 7. Use the "+" and "-" arrows to adjust the duration for SPEED 1 in hours and minutes.

The duration parameter is adjusted in 1 minute increments.

- 8. Pressing the "1" button will continue to cycle through these parameters, but the changes are immediately saved as they are adjusted.
- 9. Press the "2" button. The LED above SPEED 2 will begin to flash and the corresponding parameter LED will flash

while editing.

- 10. Use the "+" and "-" arrows to adjust the speed in RPM for SPEED 2.
- 11. Press the "2" button again and the display will change to SPEED 2 duration.

SPEED 2 and 3 do not have a start time, as they begin their duration immediately after the previous SPEED finishes.

- 12. Use the "+" and "-" arrows to adjust the duration for SPEED 2 in hours and minutes.
- 13. Repeat steps 9-12 to program SPEED 3-4, same procedures for QUICK CLEAN.

Remember that the duration allowed for SPEED 3 will be limited to the remaining time in a 24 hour day. Any time in the 24 hour day not programmed into SPEEDs 1-4, the pump will remain in a stationary state. [SPEED 1 + SPEED 2 + SPEED 3 +SPEED 4 <24 Hours ]

14. Press the **Start/Stop** button and ensure the LED is lit. The pump is now on and will run the custom user-programmed schedule.

If the pump has been stopped via the **Start/Stop** button, the pump will not run until the pump is turned back on by the **Start/Stop** button. If the **Start/Stop** LED is illuminated then the pump is on and will run the programmed schedule.







Figure 1 Setting Speed

**Figure 2 Setting Start Time** 

**Figure 3 Setting Duration** 

**NOTE:** When set schedule duration, priorities for SPEEDS are follows: SPEED 1 -> SPEED 2 -> SPEED 3 -> SPEED 4.

#### Example:

Starting Schedule (Before Adjustment)

SPEED 1 duration = 18 hours

SPEED 2 duration = 2 hours

SPEED 3 duration = 2 hours

SPEED 4 duration = 2 hours

If the user reprograms SPEED 1 to run for 22 hours, SPEED 2 (lower priority speed) will automatically adjust to a 1 hour duration and SPEED 4 (lowest priority speed) will adjust to a 0 hour duration. End Schedule (After Adjustment)

SPEED 1 duration = 22 hours

SPEED 2 duration = 1 hour

SPEED 3 duration = 1 hours

SPEED 4 duration = 0 hours

**NOTE:** The total program duration is always shorter than 24 hours.

# **MAINTENANCE**

# **Freeze Protection Program**

This pump comes equipped with an automatic freeze protection circuit that will power the pump on if surrounding air reaches the freeze protection temperature setting. The circuit provides continual, moderate flow through plumbing to protect pool equipment.

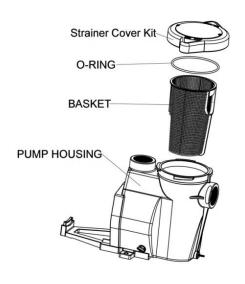
This feature is enabled by default. To enable Freeze Protection:

- Ensure the pump is in STOP mode by cycling the START/STOP button until the red LED above it is not lit.
- Press and hold the ^ and v arrows simultaneously to enter the freeze protection settings.
- While in this menu, use the < and > arrows to cycle between options.
- The default freeze protection speed is 1000 RPM. Use the ^ and v arrows to set this to your desired speed between 750-3450 RPM.
- Next, use the + and arrows to set the duration in hours the pump runs once freeze protection is triggered.
- Set duration to 0 to deactivate freeze protection.
- Lastly, use the + and arrows to set the activation temperature between 40° F and 50° F.
- The MODE SELECT button will cycle between Fahrenheit or Celsius.

The freeze protection minimum activation temperature is 40° F due to the pump's proximity to the warmer ground and its own latent/stored heat after running during the day. When the pump sensor detects temperatures in this range, it is often already near or below freezing in other areas of the pool equipment pad.

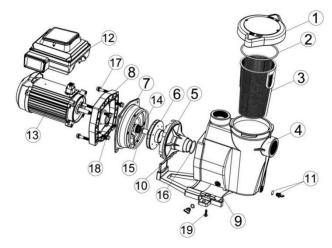
# **ROUTINE MAINTENANCE**

This pump requires little or no service, only routine maintenance needed is to keep the basket clean, inspect basket once a week. When cleaning the basket, inspect o-ring or other damage and replace it if necessary.



- Turn off power and release pressure from the system.
- Inspect the pump basket for debris and remove it.Replace the basket if it is cracked.
- Lose the suction inlet hose or piping.
- Turn the transparent Lid nut anti clockwise to release by hand and lift the transparent Lid up.
- Remove the basket back and fill the pump pot and volute up to the inlet port with water.
- Clean the clear lid, o-ring, and sealing surface of the pump of any debris.
- Verify that all valves have been returned to the proper position for normal operation.
- Turn ON the power to the pump.

# **REPLACEMENT PARTS**



| Ref.<br>No. | Part No.   | Description                              | Qty. |
|-------------|------------|--|------|
| 1           | FB2010-SCK | Strainer cover Kit                       | 1    |
| 2           | FB2010-CO  | cover O-ring                             | 1    |
| 3           | FB2010-B   | Basket                                   | 1    |
| 4a          | FB2010-SH  | Strainer Housing for FB Series           | 1    |
| 4b          | FW1515-SH  | Strainer Housing for FW Series           | 1    |
| 5           | FB2010-D   | Diffuser                                 | 1    |
| 6a          | FB2010-IA  | Impeller for FB2010VS or FW1515VS        | 1    |
| 6b          | FB2015-IA  | Impeller for FB2015VS                    | 1    |
| 6c          | FB2020-IA  | Impeller for FB2020VS                    | 1    |
| 6d          | FB2030-IA  | Impeller for FB2030VS                    | 1    |
| 7           | FB2010-SP  | Seal Plate                               | 1    |
| 8           | FB2010-MP  | Mounting Plate                           | 1    |
| 9           | FB2010-MF  | Mounting Foot                            | 1    |
| 10          | FB2010-SF  | Supporting Foot                          | 1    |
| 11          | FB2010-DPG | Drain Plug with O-ring 2pcs              | 1    |
| 12a         | FB2010-MD  | Motor Drive FB2010VS or FW1515VS         | 1    |
| 12b         | FB2015-MD  | Motor Drive FB2015VS                     | 1    |
| 12c         | FB2020-MD  | Motor Drive FB2020VS                     | 1    |
| 12d         | FB2030-MD  | Motor Drive FB2030VS                     | 1    |
| 13a         | FB2010-M   | Motor M13CU                              | 1    |
| 13b         | FB2015-M   | Motor M15CU                              | 1    |
| 13c         | FB2020-M   | Motor M18CU                              | 1    |
| 13d         | FB2030-M   | Motor M22CU                              | 1    |
| 14          | FB2010-SA  | Seal Assembly                            | 1    |
| 15          | FB2010-SPO | Seal Plate o-ring                        | 1    |
| 16          | FB2010-DO  | Diffuser O-ring                          | 1    |
| 17          | FB2010-HCS | Housing Cap Screw kit (3/8-16X2 4pcs)    | 1    |
| 18          | FB2010-MCS | Motor Cap Screws kit (3/8-16X1 4pcs)     | 1    |
| 19          | FB2010-MPS | Mounting Foot Screws kit (ST6.3X25 2pcs) | 1    |

# **TROUBLESHOOTING**

### **Error Code**

The screen will display error codes once the pump encounter problems and stop running. When error codes occur, un-plug the pump power cord to shut down the pump, wait for the LED lights to go out. Reconnect the power supply to the pump. Troubleshooting is required if the error code appear again. Details error code and troubleshooting description list in below table.

| Error Code  | Description                 | Error Code  | Description                  |
|-------------|-----------------------------|-------------|------------------------------|
| Little Code | Description                 | Littor Code | Description                  |
| E-01        | Inverter unit protection    | E-11        | Phase loss at input side     |
| E-02        | Acceleration over current   | E-12        | Phase failure at output side |
| E-03        | Deceleration over current   | E-14        | Module overheating           |
| E-04        | Constant speed over current | E-16        | Communication fault          |
| E-05        | Acceleration over voltage   | E-17        | Current detection fault      |
| E-06        | Deceleration over voltage   | E-24        | Inverter hardware fault      |
| E-07        | Constant speed over voltage |             |                              |
| E-08        | Under voltage fault         |             |                              |
| E-09        | Motor overload              |             |                              |
| E-10        | Inverter overload           |             |                              |

### E-08:

Absolute AC low voltage is detected. This may be caused by normal voltage changes and will clear itself. Use a multimeter to check whether the input voltage is lower than 220v. If the input voltage is lower than 220v, there is a problem with the supply voltage. If the input voltage is correct, there may be a problem with the controller.

### E-14:

Overheated module. This may be caused by overloading. Or the ambient temperature is too high (above 40°C /104°F). Check whether the fan blade cover is blocked and whether the fan blade is damaged.

### E-16:

The communication line between HMI and controller is lost or damaged. Check the communication wire on the back of the keypad on the top cover of the controller. Check whether the 6-pin communication wire is correctly inserted into the socket. Check whether the communication wire is damaged.

E-01, 02, 03, 04, 05, 06, 07, 09, 10, 24:

Internal error. If the above alarms occur frequently, there may be a problem with the rotating components of the pump (motor, impeller, sealing parts, or bearing). Please disassemble the pump and check whether there is a problem with the impeller, sealing parts, or bearings. Refer to page 17 of the instruction manual for disassembling the pump.

### **Common Problems**

#### Fail to start

#### No display

Check that all electrical switches are on. Ensure the circuit breakers are properly set. Check if timer is set properly. Check motor wiring at terminals.

### Pump shaft locking

Check that the pump can be rotated by hand and remove any blockage.

#### The pump shaft is damaged

Replace the motor or the bearing.

### **Pump Fault**

### The pump does not start, leak, too much air

Check the suction pipe and bonnet on any suction gate valve. Secure the cover to the pump filter tank and ensure that the cover gasket is in place. Check the water level to ensure that the skimmer is not inhaling the air.

### The pump does not start up, and there is not enough

Ensure that the suction lines, pumps, filters, and pump volute are filled with water. Make sure that the valves in the suction line are working and open (some systems have no valves). Check the water level to ensure that there is water through the skimmer.

### Pump filter basket is blocked

• Clean the pump body. Replace the filter basket.

## **Reduced capacity**

#### Air bags or suction lines leak

Check the suction lines and bonnet on any suction gate valve. Secure the cover to the pump filter tank and ensure that the cover gasket is in place. Check the water level to ensure that the skimmer is not inhaling the air.

### Closed impeller, pump filter plug

Turn off the power supplied to the pump. Disassemble (see page 15, "Pump Disassembly") and remove debris from the impeller. If you cannot clear the debris, complete the following steps: Remove the left threaded screw bolts and O-ring seal. Remove, clean, and reinstall the impeller. Reassembly (see "Pump Reassembly" on page 18) Clean the suction trap.

### No water flow at the pump operation

No water flow at the pump operation

Check that the pump is rotating by viewing the fan on the back of the shift pump. If yes, check that the pump impeller is properly installed.

Air leakage

Check the pipe connections and verify that they are tight.

Plugged or restricted pipes

Check that the filter or suction side pipe is blocked. Check whether the discharge pipe is blocked, including partial shut-off valve or dirty pool filter.

### The pump runs, then alarm and stop

The display the fault code "Error Code", see page 15"Error Code"

## The pump is noisy

The fan has debris

Check the back of the pump for no dirt and debris.

The filter basket has debris

Clean up with compressed air.

There is foreign matter inside the impeller

Clean the filter basket.

The installation is loose

Check the pump and pump mounting bolts for tightening.

### The pump shaft is damaged

Replace the motor or the bearings.

# **SERVICING**



Before servicing the pump, switch off the circuit breakers at the power source. The pump must be serviced by a professional service technician qualified in pool/spa installation. Improper installation and/or operation can create dangerous electrical hazards, which can

cause high voltage to run through the electrical system.

# **Pump Disassembly**

Tools needed:

- 3/8 inch socket or open end wrench.
- Phillips screwdriver.
- Flat blade screwdriver.

To remove and repair the motor sub assembly, follow the steps below:

Press the **Start/Stop** button to stop the pump and turn off the pump.

- 1. Drain the pump by removing the drain plugs.
- 2. Remove the 8 bolts by using the 9/16 inch wrenches and hold the pump housing to the rear sub-assembly.
- 3. GENTLY pull the two pump halves apart, removing the rear sub-assembly.
- 4. To unscrew the impeller from the shaft, insert a Phillips screwdriver into the hole of the motor fan and twist the impeller counter-clockwise. See **Figure 4**.



Figure 4

- 5. Locate the seal plate face down on a flat surface and take out the carbon spring seat.
- 6. Remove the graphite seal ring on the impeller shaft.
- 7. Clean the seal plate, seal housing, and the impeller shaft.



**DO NOT run the pump dry.** If the pump is run dry, the mechanical seal will be damaged and the pump will start leaking. If this occurs, the damaged seal must be replaced. ALWAYS maintain proper water level. If the water level falls below the suction port, the pump will draw air through the suction port, losing the prime and causing the pump to run dry, resulting in a damaged seal. Continued operation in this manner could cause a loss of pressure, resulting in damage to the pump case, impeller and seal and may

cause property damage and seal and may cause property damage and personal injury.

# **Pump Reassembly**

- 1. Using water with soap to wet the rubber boot and press seal into the seal plate when installing the replacement seal into the seal plate.
- 2. Reinstall the seal plate to the motor.
- 3. Before installing the rotating part of the seal on the impeller shaft, wet the impeller shaft with soapy water and slide the seal to the impeller shaft end. Remove the dirt from the contact surface of the seal with a clean cloth.
- 4. Screw in the impeller lock screw((clockwise to tighte).

Note: Insert a Phillips screwdriver into the hole of the motor fan.

- 5. Remount the diffuser onto the seal plate.
- 6. Using silicon grease to grease the diffuser guad ring and seal plate o-ring before reassembly.
- 7. Assemble the motor sub-assembly to the strainer pot-pump body. Tighten the bolts until all 4 bolts are in place and finger tightened.
- 8. Fill the pump with water.
- 9. Read and follow "Priming Program" before remount the pump lid and plastic clamp.
- 10. Re-prime the system.

# **WARRANTY**

Whether you need technical advice, repair, or genuine factory replacement parts, please contact your sales for service.

1 year warranty does not cover failures due to abuse, accidental damage, or when repairs have been made or attempted by anyone other. The seller's use of any trademark of others does not imply its affiliation, partnership, dealership, joint venture with or endorsement by others and is only for informational purposes.