WARRANTY

For 5 years from the date of purchase, Wayne Water Systems, d/b/a AquaPro Systems

("AquaPro") will repair or replace, at its option, for the original owner any part or parts of its Heat Pumps ("Product"), excluding the heat exchanger and compressor, found upon examination by to be defective in materials or workmanship.

For 10 years from the date of purchase, AquaPro will repair or replace, at its option, for the original owner, the Copeland Scroll compressor, found upon examination by AquaPro to be defective in materials or workmanship. Warranty is limited to parts only in years 6 through 10 and is on a pro rated basis.

For 15 years from the date of purchase, AguaPro will repair or replace, at its option, for the original owner, the Titanium Heat Exchanger, found upon examination by AquaPro to be defective in materials or workmanship. Warranty is limited to parts only in years 6 through 15.

Please call AquaPro at 1-877-AQUASYS (1-877-278-2797) for instructions. Be prepared to provide the model number and serial number when exercising this warranty.

All transportation charges on Products or parts submitted for repair or replacement must be paid by purchaser.

All non-warranty service charges are the responsibility of the homeowner. Failure to pay for non-warranty service charges will void this warranty.

This Limited Warranty does not cover Products which have been damaged as a result of accident, abuse, misuse, neglect, improper installation, improper maintenance, or failure to operate in accordance with AguaPro's written instructions. All maintenance and service must be performed by service agents approved by AguaPro Systems. Any unauthorized alteration or repairs will void this warranty.

THERE IS NO OTHER EXPRESS WARRANTY. IMPLIED WARRANTIES. INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR FROM THE DATE OF PURCHASE. THIS IS THE EXCLUSIVE REMEDY AND ANY LIABILITY FOR ANY AND ALL INDIRECT OR CONSEQUENTIAL DAMAGES OR **EXPENSES WHATSOEVER IS EXCLUDED.**

Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusions or limitations of incidental or consequential damages, so the above limitations might not apply to you. This limited warranty gives you specific legal rights, and you may also have other legal rights which vary from state to state.

In no event, whether as a result of breach of contract warranty, tort (including negligence) or otherwise, shall AquaPro or its suppliers be liable for any special, consequential, incidental or penal damages including, but not limited to loss of profit or revenues, loss of use of the products or any associated equipment, damage to associated equipment, cost of capital, cost of substitute products, facilities, services or replacement power, downtime costs, or claims of buyer's customers for such damages.

You MUST retain your purchase receipt along with this form. In the event you need to exercise a warranty claim, you MUST present a copy of the purchase receipt at the time of service. Please call AquaPro Systems at 1-877-278-2797 for service or return authorization and instructions.

DO NOT MAIL THIS FORM TO AQUAPRO SYSTEMS. Use this form only to maintain your records.

SERIAL NO. _____ MODEL NO. _ INSTALLATION DATE _

ATTACH YOUR RECEIPT HERE

Operating Instruction

Please read and save these instructions. Read carefully before attempting to assemble, install, operate or maintain the product described. Protect yourself and others by observing all safety information. Failure to comply with instructions could result in personal injury and/or property damage! Retain instructions for future reference.



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AWARNI

- young children.
- (38°C).

Heat Pump Pool & **Spa Heater**

Important Safety nstructions

EAD AND FOLLOW ALL NSTRUCTIONS.

afety Guidelines

his manual contains information that very important to know and nderstand. This information is rovided for SAFETY and to PREVENT QUIPMENT PROBLEMS. To help ecognize this information, observe the ollowing symbols.

Warning indicates a AWARNING potentially azardous situation which, if not voided, could result in death or

Caution indicates a ACAUTION potentially azardous situation which, if not voided, may result in minor or noderate injury.

Notice indicates NOTICE important nformation, that if not followed, may ause damage to equipment.

NG

• The water in a pool or tub should never exceed 104°F (40°C). A water temperature in excess of 104°F is considered unsafe for all persons. Lower water temperatures are recommended for extended use (exceeding 10-15 minutes) and

Excessive water temperatures have a high potential for causing fetal damage during the early months of pregnancy. Pregnant or possibly pregnant women should limit pool or tub water temperatures to 100°F

• Alcohol, drugs, or medication should not be used before or during pool or tub use since their use may lead to unconsciousness with the possibility of drowning.

- Obese persons and persons with a medical history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a pool or tub.
- Persons using medication should consult a physician before using a pool or tub since some medication may induce drowsiness while other medication may affect heart rate, blood pressure, and circulation.
- Prolonged immersion in hot water may induce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 98.6°F. The symptoms of hyperthermia include dizziness, fainting, drowsiness, lethargy, and an increase in the internal temperature of the body. The effects of hyperthermia include: unawareness of impending hazard; failure to perceive heat; failure to recognize the need to exit pool or tub; physical inability to exit pool or tub; fetal damage in pregnant women; and unconsciousness resulting in a danger of drowning.
- Because the tolerance of water temperature-regulating devices may vary as much as ±5°F (±3°C), you should measure the water temperature at several locations using an accurate thermometer before entering a pool or tub.

SAVE THESE INSTRUCTIONS.

REMINDER: Keep your dated proof of purchase for warranty purposes! Attach it to this manual or file it for safekeeping.

Installation Procedures

Unit Inspection

Inspect your unit very carefully before installing. Make sure there has been no damage to the evaporator fins or there are no punctures or oil-soaked areas on the box. This would indicate damage to the refrigeration system and should be rejected immediately.

THE UNIT MUST BE TRANSPORTED IN THE UP-RIGHT POSITION AT ALL TIMES AND MUST NOT BE DROPPED OR TAILGATED. DAMAGE TO THE UNIT DURING TRANSPORTATION IS NOT THE RESPONSIBILITY OF THE MANUFACTURER.

Unit Location

Once the unit has been inspected and cleared of any transportation damage, it is now time to locate the pool heater. It is very important to understand the location of the unit for the best performance of operation.

A minimum of 18" of clearance between the evaporator coils and shrubs, fences, walls, etc. must be maintained for adequate air intake.

A minimum of 5' of vertical clearance between the top of the unit and any roof overhang or other obstructions must be maintained in order to prevent the re-circulation of cold air back into the evaporator coils. This is to maintain the efficiency of the unit. A minimum of 24" of clearance between the front of the unit (access panel area) and any obstruction must be maintained to allow maintenance on the unit when necessary.

The unit should be located on a solid level surface, a minimum of 36"x 36" for proper drainage.

Make sure any sprinkler heads are not directly spraying water on the unit. While heat pumps are made for an outdoor environment, they are not designed to have sprinkler water constantly spraying them. **NOTE: This type of constant watering directly on the unit can void your warranty.**

Condensation drain holes are provided in all units for adequate removal of condensation and rainwater. ALL UNITS WILL HAVE CONDENSATION. THIS SHOULD NOT BE MISTAKEN FOR A LEAK IN THE UNIT.

Plumbing

NOTICE

Where freezing weather is encountered, the detachable connection/union (provided) must be utilized immediately adjacent to the heater to facilitate servicing and draining of the heat exchanger. **Draining is necessary to prevent damage to the condenser shell and coil due to the expansion of freezing water.** The minimum water circulation capacity flowing through the pool heater is 25 gallons per minute and the maximum capacity is 80 gallons per minute.

Do not install a water shutoff valve in the piping from the outlet of the pool heater to the pool or tub. However, a check valve that does not include a shut-off feature may be installed for convenience during servicing.

A check valve or Hartford Loop is recommended between the unit and a chlorinator. Failure to do so may void the warranty.

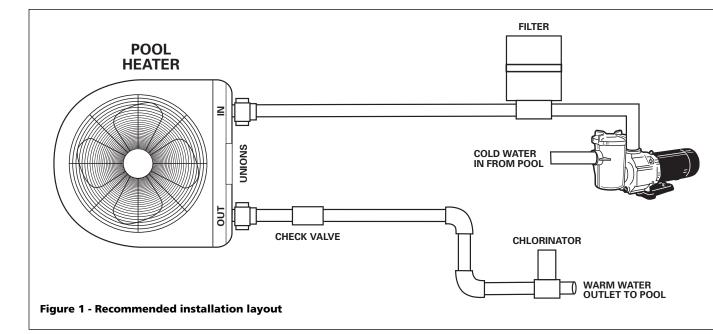
Figure 1 shows the recommended installation layout.

Basic Heat Pump Operation

Electrical Connections

All wiring and electrical connections must be performed by a qualified electrician. Installations must be in accordance with local and national codes.

ACAUTION Overheating, shortcircuiting and fire damage will result from inadequate wiring.



www.aquaprosystems.com

Notes



Troubleshooting Guide

If the heater is not operating during the initial start-up, check to see if it has been installed properly, per this owner's manual. Make sure the breaker has been sized properly. The following are conditions to check before calling Aqua Pro Systems for a service:

Diagnostic Codes:

If a diagnostic code has appeared on the display, look at the section on the Electronic Temperature Controller and see the cause of this code. Once you have done all that is recommended, then call the factory for service.

Unit is running:

- Check the power light. Check to see if the breaker is set.
- Make sure the filtration system is on
- Make sure the thermostat is higher than the pool water temperature
- Make sure the filter is clean and is allowing enough water to flow
- Make sure the outside ambient temperature is higher than 50°F
- Make sure the 5-minute time delay has passed

Unit is running but not heating:

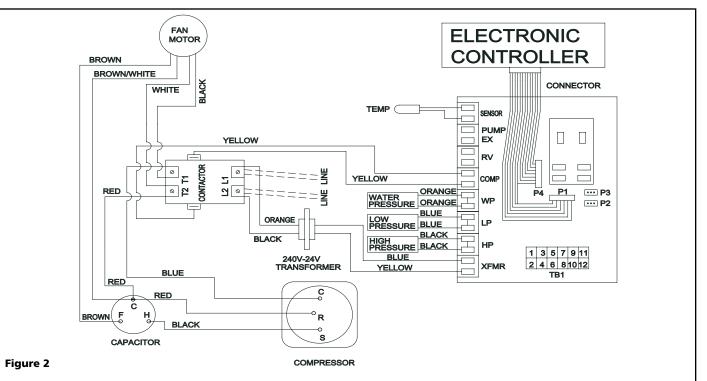
 Check the air coming out of the top of the unit. It should be approximately 8°F - 15°F lower than the surrounding ambient air temperature. If not, call the factory for service.

Unit runs continuously:

- Lower the desired water temperature below the pool water temperature. If the unit is still running, call the factory for service.
- If the unit shuts off when the thermostat is lowered, it may be running continuously because it cannot reach the desired temperature. A pool blanket may be required to help reach this temperature. Also, the filter pump may need to run longer for the heater to reach the desired temperature.

Unit is cycling:

- Check the filters for proper water flow
- Check the evaporator coil for severe frost
- Unit could be low on refrigerant. At this point, call the factory for service and turn off the power to the heater to keep the cycling from damaging the compressor.



All units are equipped with an electrical wiring schematic inside the electrical panel. If this is missing, please contact the factory at 1-877-278-2797 to obtain one.

All units are to be wired for 230 VAC, 1 phase. This unit requires a dedicated 50-amp breaker or time delay fuse.

Pool Heater is to be installed in accordance with Article 680 of the National Electrical Code (NEC), NFPA 70, and within the requirements of all local codes having jurisdiction.

Connecting to Remote Systems

This Pool Heater is compatible with all known remote systems in the industry. The following diagram shows how to connect all of the remote systems to the Electronic Temperature Controller.

Connection to AquaLink, Compool, Hayward Remote Systems:

- Bring two wires (24 VAC) from the remote system to terminals 11 & 4 on Terminal Block 1 (TB1).
- Electronic Temperature Control unit must be in the "Standby" (OFF) mode for the remote system to operate the Pool Heater.

Connection to Aqua Switch and Intermatic:

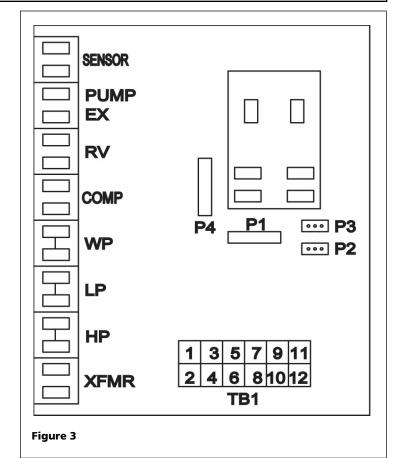
• Bring three wires from the remote system to Terminal Block 1(TB1):

Terminal 7 = Pool

Terminal 9 = Spa

Terminal 2 = Common

 Electronic Temperature Control unit must be in the "Standby" (OFF) mode for the remote system to operate the Pool Heater.



Electronic **Temperature** Controls

Description

- The Electronic Temperature Control is designed to regulate pool and spa water temperature.
- The control has a large threecharacter display for the water temperature, set points, and diagnostics. The four-button keypad includes UP arrow, DOWN arrow, SPA, and POOL. LED indicators are used to identify the pool or spa selection.
- The unit will start up in the "STANDBY" position from the factory. The standby position is represented by a rolling dot (...) on the display.

Buttons

- SPA button Selects the SPA mode for temperature setting
- POOL button Selects the POOL mode for temperature setting
- UP button Increases the temperature set point
- DOWN button Decreases the temperature set point
- POWER light Indicates the unit has power to the contactor
- RUN light Indicates the unit is in the heating mode
- SPA light Indicates the unit is in the SPA temperature mode
- POOL light Indicates the unit is in the POOL temperature mode

NOTE: The temperature display is in degrees Fahrenheit and has a display range of 60°F to 108°F for both the SPA and POOL modes.

Turn on: Press [pool] or [spa Turn off: Press [pool] or [spa] (whichever is illuminated) **STAND BY** will be displayed by a rolling dot (...) **Check set points**: Press Temp (**A**) or Temp (**V**) **Change set points**: Press and Hold Temp 🚺 or Temp 🔻 Pool temp set point range: 70°F to 98°F Spa temp set point range: 70°F to 104°F **IMPORTANT:** Heater will not run without the filter pump being turned on. Certain conditions cause a start up time delay. See instruction manual.

Figure 4

Mode Selection

Water Temperature Set Point

Temperature set point range is 70°F to 98°F for POOL mode and 70°F to 104°F for SPA mode. Pushing the UP arrow or DOWN arrow buttons will prompt the control to display the current set point. Continuing to hold the UP arrow or DOWN arrow button will allow the set point values to scroll until the desired set point is reached. Once the new set point has been reached, release the button. The new set point will flash to indicate the new set point value has been entered and the display will then revert back to water temperature as indicated by a steady display. The controls have a feature called "Set Point Memory Retention". If the power is removed from the unit, it retains the last set point displayed.

Diagnostics

The Electronic Temperature Controller has diagnostic codes, which help explain any reason for the heater not to be operating properly. The following are the diagnostic codes and the reasons for them appearing:

PS: This code means "Pressure Switch" or water pressure switch. This means there is not enough water flow to activate the water pressure switch. The cause could be from a clogged filter or a manual by-pass is in the wrong position and is not allowing water into the heater. Once the filter has been cleaned or the by-pass has been changed to allow water to flow through the heater, the PS display will go away and the water temperature will appear on the display.

- HP: This code means "High Pressure" or high pressure switch. Either there is low water flow or high ambient temperature or both. Again, the filter could be clogged and not allowing enough water flow to pass through the heat exchanger and allow the heat to be taken away fast enough, or a by-pass is not in the proper position. Once the filter has been cleaned or the by-pass has been re-positioned, the display should return to the temperature of the water.
- LP: This code means "Low Pressure" or low pressure switch. Either the outside ambient temperature is too low for the heater to operate or the unit is low on refrigerant. If the outside ambient temperature is below 50°F, this could be the reason for the unit to be in this mode. Once the outside temperature has risen above 50°F, and the LP code remains, call the factory for repair.
- SF: This code means "Sensor Failure". This means the temperature sensor has either a short or an open and needs to be replaced. Call the factory for repair.

Application Guidelines

Maintenance

All heat pumps are designed for outdoor use. However, some maintenance is required to maintain the full life of the heater and is necessary to maintain your warranty. Annual maintenance should be scheduled to make sure blowing sand or falling debris is removed from the inside of the heater. Also, rinsing the coil down, monthly, with low water pressure will help keep the base of the unit clear of debris is a must. Do not use a high pressure washer. This can cause damage to your evaporator coils and will void your warranty. It is recommended that a licensed air conditioning specialist perform the annual planned maintenance on your heater. Call Aqua Pro Systems to have this scheduled.

ACAUTION If you decide to rinse down the evaporator coils yourself, disconnect all power to the entire equipment pad before you rinse it. This must be done in order to prevent possible electrical shock.

Condensation

All heat pump pool heaters will have condensation. It is typical to have as much as 6-8 gallons of condensation or water per hour, during a warm, humid day. Do not mistake this for a leak.

If you are not sure the water is a leak or is condensation, there are two ways to check this. First, use a pool test strip to see if there is any chlorine or bromine in the water. If there is, contact the factory for service. Second, you can turn off the heater, leave the filter pump running and see if the water stops. If you do not see additional water, then the original water was condensation.

Pool Blankets

A pool blanket has been proven to greatly reduce the heat loss in the pool and will save as much as 50% - 60% in your heating bills. During the start of the swimming season and the end of the season, if a pool blanket is not used, the heater may not be able to maintain your desired temperature without the use of the blanket.

Seasonal Shutdowns

At the end of your swimming season you may have freezing weather conditions. The unions (provided) must be disconnected to drain any water in the pipes. You must also drain the heat exchanger by removing the drain plug on the side of the unit. This plug can be removed by pushing in on the collar while pulling on the plug. Failure to do so may cause the heat exchanger to expand and crack. This will void your warranty.

If you live in an area that does not have freezing weather conditions but are subject to extended periods of non-use, allow the filtration system to continue to run water through the heater. Or you can drain the unit of all water.

Pool Openings

If at the end of the previous season you disconnected the unions, be sure to connect them before you turn on the filtration system. Once the pool has been cleaned and the unit has been checked for leaks, turn the power on the heater and set the thermostat to the desired temperature.

Note: It may take up to three days to reached the desired temperature during the opening of the swimming season. Without a pool blanket, it may take even longer and may not even reach the desired temperature until later in the season.

Weather Conditions

As might be expected, weather conditions play a big part in the operation of the heater. Low outside ambient temperature, high winds, low relative humidity, and a large amount of shading on the pool will all have an effect on how much time it takes to heat the pool and how much time it might need to maintain the desired temperature. Once the outside ambient temperature drops below 50°F, the heater may not operate.