



HEATPUMP LIMITED FACTORY WARRANTY

The Warranty applies to models purchased or installed **after January 1, 2004** (all versions, all voltages):

AquaCal, Inc. warrants this Pool/Spa Heat Pump, to the original owner, to be free of material or workmanship defects for a limited Ten (10) year term. Specific warranty terms, by region or state, are listed at the end of this document. This warranty shall begin upon date of purchase, verified by the homeowner's proof of purchase documents. The full warranty term includes parts and labor charges to remove, repair or replace defective components or failure due to workmanship. Claims for warranty reimbursement must have prior authorization by AquaCal, Inc. and be performed by a Factory Authorized Service Center. This warranty does not include transportation charges for equipment or component parts to or from the factory.

The warranty is applicable only if the unit's installation and operation is expressly and completely followed in accordance with the purchased Model's Owner/Installation Manual. These documents are furnished with each unit and are available by contacting the AquaCal, Inc. factory. The liability of AquaCal, Inc. shall not exceed the repair or replacement of defective parts under the above referenced year exclusion and shall not include consumables, including refrigerant or transportation to or from the factory. AquaCal, Inc. is not liable for any damages of any sort whatsoever, including incidental and consequential damages. This warranty does not include the repair of damage to any internal piping or components due to freezing conditions, negligence, abuse, installations in corrosive environments or atmospheres, nor acts of God. There are no implied warranties of merchantability of fitness for a particular purpose that apply to this product. In addition, the Titanium tube portion, only, of the heat exchanger, carries a lifetime warranty against corrosive water conditions.

Warranty for Florida sales only: Lifetime warranty on the titanium tube portion of the heat exchanger. Five (5) years full parts and labor. The compressor & cabinet are warranted years (6) through ten (10) on a parts only, prorated term. In the event of failure of these components, the homeowner, in year six (6) shall be responsible for 17% of the Manufacturers Suggested Retail Price (MSRP) of the defective part. Year seven (7), 34% of MSRP. Year eight (8), 51% of MSRP. Year nine (9), 68% of MSRP. Year ten (10), 85% of MSRP. The homeowner is responsible for all labor and transportation charges, years six (6) through ten (10).

Warranty for domestic United States sales only, excluding Florida: Lifetime warranty on the titanium tube portion of the heat exchange. Five (5) years full (parts only), two (2) years for labor. The compressor & cabinet are warranted years (6) through ten (10) on a parts only, prorated term. In the event of failure of these components, the homeowner, in year six (6) shall be responsible for 17% of the Manufacturers Suggested Retail Price (MSRP) of the defective part. Year seven (7), 34% of MSRP. Year eight (8), 51% of MSRP. Year nine (9), 68% of MSRP. Year ten (10), 85% of MSRP. The homeowner is responsible for all labor and transportation charges, years six (6) through ten (10).